



Mitsubishi Motors North America, Inc. TECHNICAL INFORMATION NOTICE

SUBJECT:

MUT3-SE System Maintenance

No: TIN-25-00-012

Version: 1

Date: October 17, 2025

TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Sales Managers, Service Managers, Service Advisors, Parts Managers, Technicians and Warranty Administrators

AFFECTED VEHICLES

MY 2022 and newer Outlander and MY 2023 and newer Outlander Plug-In Hybrid

CUSTOMER COMPLAINT

Server may not be available when accessing with your AS2 account

CAUSE

Scheduled MUT3-SE system maintenance

REMEDY

Mitsubishi is planning to perform scheduled system maintenance to the MUT3-SE software on the dates listed in this document. The update to the MUT software is directly connected to the server that your technicians communicate with. Some of the times listed may disrupt the way you schedule service work in your shop for a brief period. Therefore, please make necessary adjustments to your service schedule to avoid any inconveniences to your valuable customers.

Server Down Times

MMDM CST
(No summertime) **10/25/2025 6:00 pm - 8:30 pm**

MMNA CDT **10/25/2025 7:00 pm - 9:30 pm**

MMSCAN EDT **10/25/2025 8:00 pm - 10:30 pm**

MMSC AST
(No summertime) **10/25/2025 8:00 pm - 10:30 pm**

CST MMNA/MMDM **11/9/2025 5:00 am - 9:00 am**

EST MMSCAN **11/9/2025 6:00 am - 10:00 am**

AST MMSC **11/9/2025 7:00 am - 11:00 am**