



Mitsubishi Motors North America, Inc. TECHNICAL INFORMATION NOTICE

SUBJECT:

Liftgate Gas Springs inoperative

No: TIN-SR-25-002A

Version: 2

Date: October 8, 2025

TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Sales Managers, Service Managers, Service Advisors, Parts Managers, Technicians and Warranty Administrators

AFFECTED VEHICLES

2014 - 2020 Outlander outside the population of vehicles covered by Safety Recall No. SR-25-002

2018 - 2022 Outlander Plug-in Hybrid electric vehicles (PHEV) outside the population of vehicles covered by Safety Recall No. SR-25-002

PURPOSE

Mitsubishi Motors North America, Inc. (MMNA) is investigating the field performance of certain Liftgate Gas Springs outside the population of vehicles covered by Safety Recall No. SR-25-002.

CUSTOMER COMPLAINT

Liftgate Gas Spring(s) inoperative or not functioning properly.

CAUSE

The root cause continues to be under investigation.

REMEDY

Suspect Liftgate Gas Spring(s) should be replaced using the replacement parts information provided below.

IMPORTANT NOTES

Replacement is free of charge for customer that find their Liftgate Gas Spring(s) inoperative or not functioning properly. This bulletin does not apply to vehicles being repaired after a rear-end accident since the Liftgate Gas Spring(s) in such vehicles may have been otherwise damaged in the accident. Please submit the warranty claim within 15 business days, which triggers a Material Return Request for the replaced Liftgate Gas Spring(s). Please return the part(s) listed in the Material Return within 12 business days to allow Mitsubishi Motors North America, Inc. (MMNA) a timely analysis and investigation.

10.03.2026

© Copyright Mitsubishi Motors North America, Inc Page 1 of 3

(5508)

MMNA strongly encourages dealers to check for Material Return requests daily by reviewing their e-reports through the following path:

MDL/SYSTEMS/E-REPORTS/WARRANTY MATERIAL RETURN.

All parts should be returned in the condition in which they were removed from the vehicle.

Please do not discharge the gas from these parts.

For additional information regarding Material Return requests and processing please visit Warranty Central:

MDL/SERVICE/WARRANTYCENTRAL/WARRANTYCENTRAL/17.WARRANTYPOLICYAND PROCEDURES MANUAL/SECTION 10 – WARRANTYPARTSRETURN AND STORAGE

PARTS INFORMATION

Model	MY	Liftgate Type	LH/RH	Part Name	Parts Number
Outlander	2014-2015	Manual	LH	Gas Spring, Tailgate	90461W160P
Outlander	2014-2015	Manual	RH	Gas Spring, Tailgate	90460W160P
Outlander/ Outlander PHEV	2016-2022	Manual	LH	Gas Spring, Tailgate	90461W150P
Outlander/ Outlander PHEV	2016-2022	Manual	RH	Gas Spring, Tailgate	90460W150P
Outlander	2014-2015	Electric	LH	Gas Spring, Tailgate	90461W180P
Outlander	2014-2015	Electric	RH	Gas Spring, Tailgate	90460W180P
Outlander/ Outlander PHEV	2016-2022	Electric	LH	Gas Spring, Tailgate	90461W170P
Outlander/ Outlander PHEV	2016-2022	Electric	RH	Gas Spring, Tailgate	90460W170P

LABOR INFORMATION

Model	MY	Labor Operation Code	Labor Description	Labor Hours
Outlander	2014 - 2020	SLTSTLFT	Replace 1 side	0.3
		SLTSTL01	Additional Side	0.1
Outlander PHEV	2018 - 2022	SLTSTLFT	Replace 1 side	0.3
		SLTSTL01	Additional Side	0.1

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly perform diagnosis and repairs on Mitsubishi vehicles, using Mitsubishi Motors approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply that the described repairs are covered under warranty. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.