

Technical Service Bulletin

Topic	Testing electrical circuits - Diagnosis guidelines - Training videos
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2074956/3
Level	EH
Status	Released for publishing
Release date	Sep 24, 2025

New customer code

Object of complaint	Complaint type	Position
power, vehicle electrical system, data transfer -> power supply	appearance, surface	
power, vehicle electrical system, data transfer -> battery management	functionality	
power, vehicle electrical system, data transfer -> power supply	functionality	
vehicle service -> inspection, maintenance -> performing a service	service: process -> with complaint confirmation	

Vehicle data

New Continental GT / C and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2025	E		*	*	*
Z23*	2026	E		*	*	*
Z24*	2025	E		*	*	*
Z24*	2026	E		*	*	*
Z32*	2025	E		*	*	*
Z32*	2026	E		*	*	*

Documents

Document name

master.xml

Condition

Workshop findings

Technical DISS queries with extended downtime can be caused by incorrect diagnosis and testing of the vehicles electrical circuits

In a small number of isolated cases basic electrical faults were found to be overlooked

Technical Background

The information within this TPI has been generated to make retailers aware of two specific videos (Figure 1)

Advanced Vehicle Electrics - Measurements of Circuits Video

- Voltage drop testing
- Voltage drop testing using the VAS 6356 scope

Advanced Vehicle Electrics - Actuators & Voltage Supply Diagnosis

- Terminal drag testing

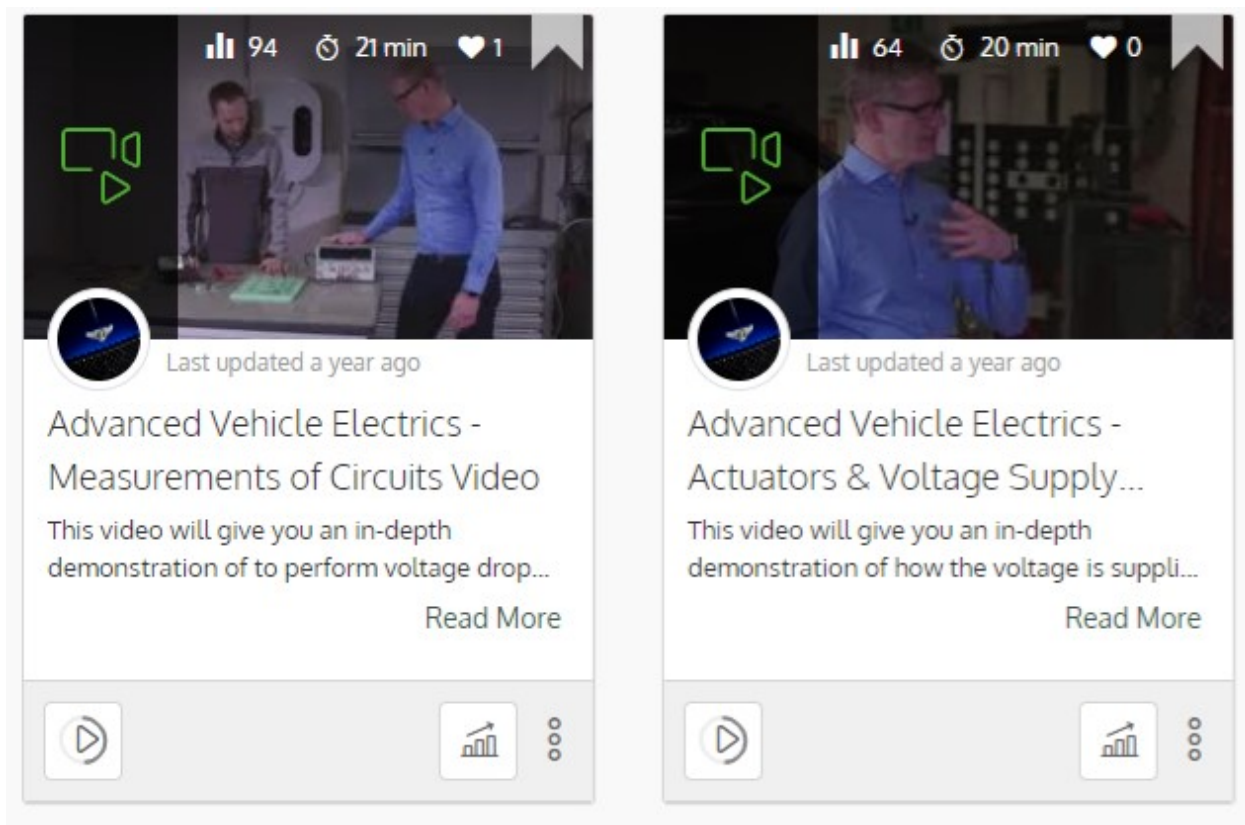


Figure 1

To view the videos the operative must navigate from the eAcademy Home page to the Digital learning Hub (instilled) as detailed below

- From the eAcademy homepage Select - Digital Learning Hub (Figure 2)

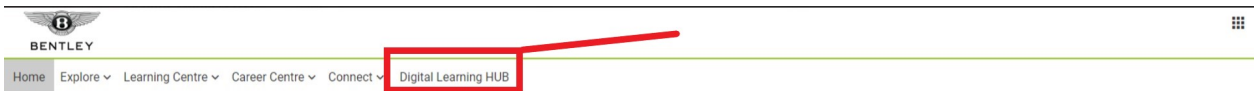


Figure 2

- Select - Growing Your Knowledge (Figure 3)

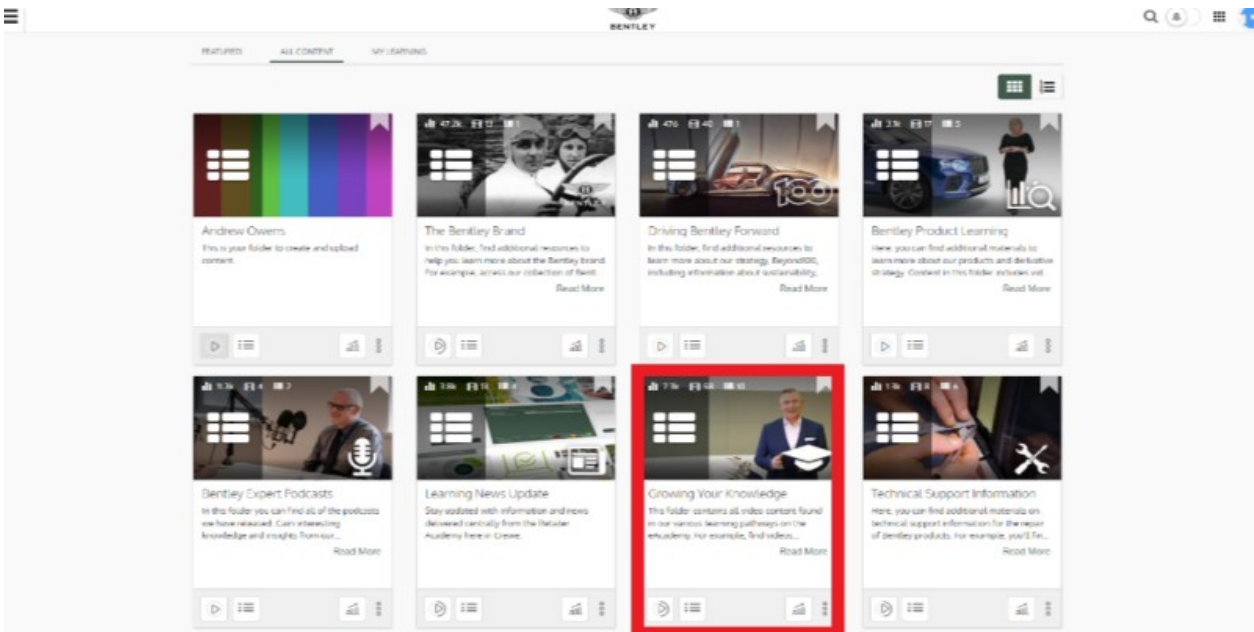


Figure 3

- Select - Technical Certifications (Figure 4)

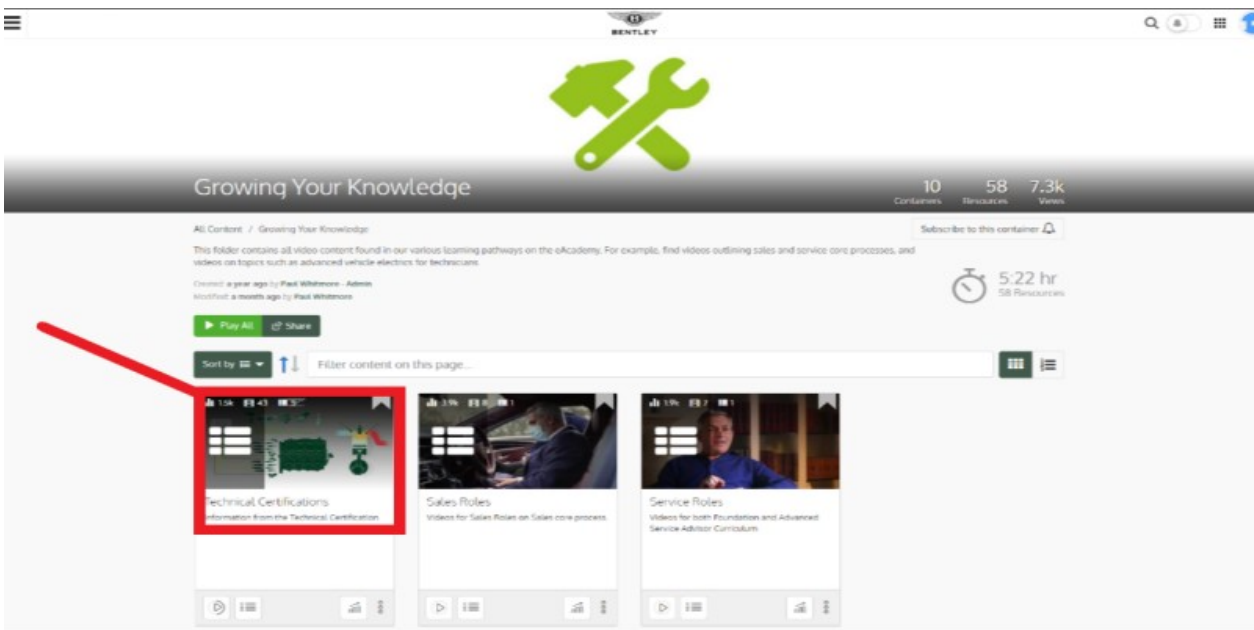


Figure 4

- Select - Advanced Vehicle Electrics (Figure 5)

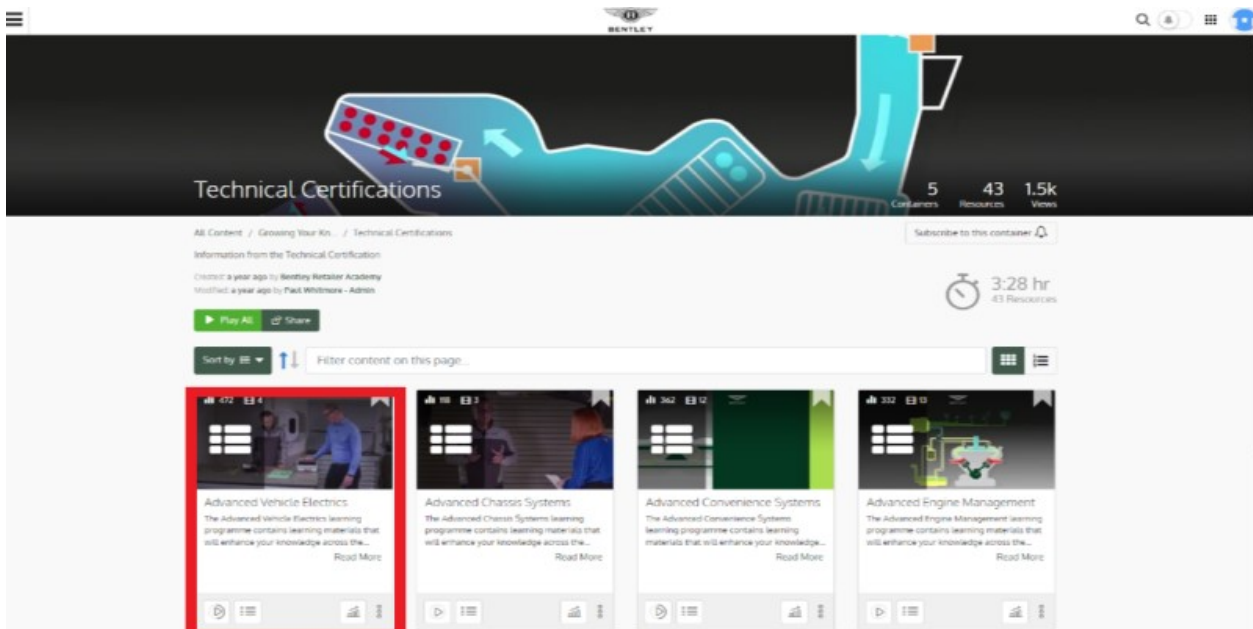


Figure 5

NOTICE

It is recommended to watch the videos from start to finish, if this is not possible please refer to the instructions below which provide details of the actual timestamp in which the required information can be viewed

Advanced Vehicle Electrics - Measurements of Circuits Video

- Testing voltage drop - Advanced Vehicle Electrics - Measurements of Circuits Video the operative should watch the video from **timestamp 16:00 onwards**
- Testing for voltage drop with the VAS 6356 scope - Advanced Vehicle Electrics - Actuators & Voltage Supply Diagnosis Video from **timestamp 15:46 to timestamp 18:00**

Advanced Vehicle Electrics - Actuators & Voltage Supply Diagnosis

- Terminal drag test - Watch the video from timestamp **18:00 through to timestamp 19:32**

Production Solution

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Service

Refer to the Technical background section