

## Technical Service Bulletin

<b>Topic</b>	Rattle / Creak from the dashboard demister panel
<b>Market area</b>	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2075693/3
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Sep 24, 2025

### New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> instrument panel, center console -> instrument panel base plate -> instrument panel trim	noises, vibrations - > chattering	

## Vehicle data

### New Continental GT / C and New Flying Spur

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2025	E		*	*	*
Z23*	2026	E		*	*	*
Z24*	2025	E		*	*	*
Z24*	2026	E		*	*	*
Z32*	2025	E		*	*	*
Z32*	2026	E		*	*	*

## Documents

Document name
<a href="#">master.xml</a>

## Condition

Rattle / Creaking noise from the dashboard demister panel (Figure 1)

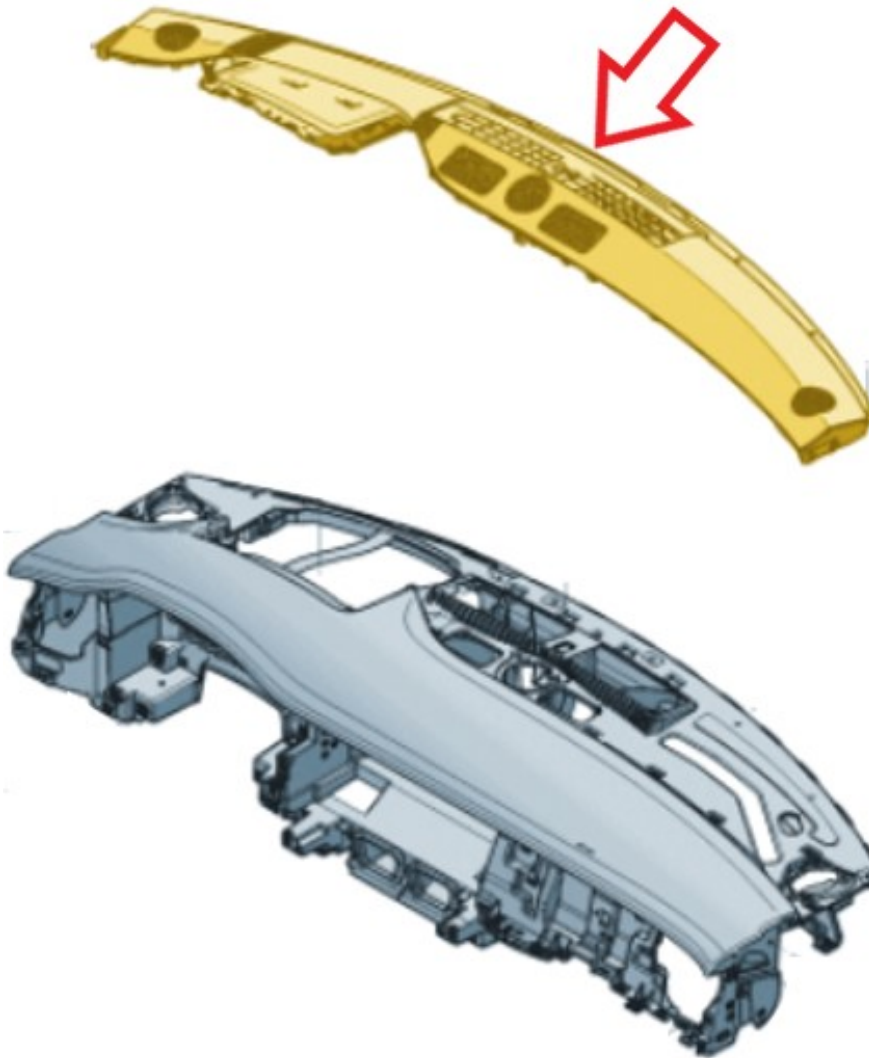


Figure 1

## Technical Background

In the event the issue is as described please refer to the Measure section

## Production Solution

-

## Service

### ! NOTICE

The operative must first refer to TPI 2052431/- to confirm the noise is not from the Head Up Display unit (HUD)

Should the noise not be from the HUD please continue with the onward instructions

1) Remove both A-post trim panels

**Question**

Is the noise still evident?

**No**

Conduct step 1

**Yes**

Conduct step 2 to completion

1) Remove the left and right hand side A-post trim panels

- Apply anti creak tape at the location shown (Figure 2) to the left and right hand A-post trim panels

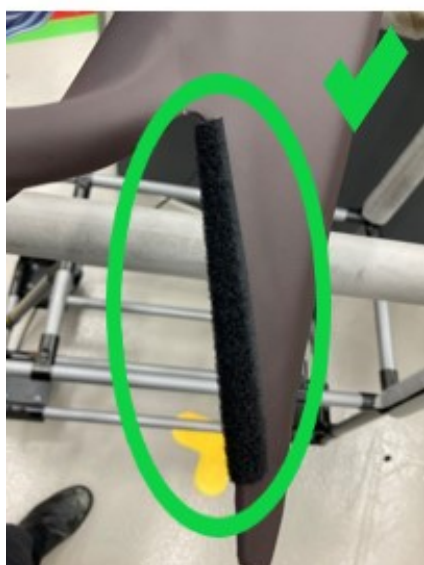


Figure 2

- Refit the left and right hand side A-post trim panels
- Retest to confirm the noise is no longer evident

### Question

Is the noise still evident?

### No

Further action is not required

### Yes

Conduct step 2 to completion

2) Referring to the applicable Rep.Gr - Remove the dashboard demister panel

- Referring to Figure 3 - Apply anti creak tape (20 mm width) at the locations shown (Bulkhead)



Figure 3

- Referring to Figures 4,5,6 and 7 - Apply anti creak tape at the locations shown



Figure 4

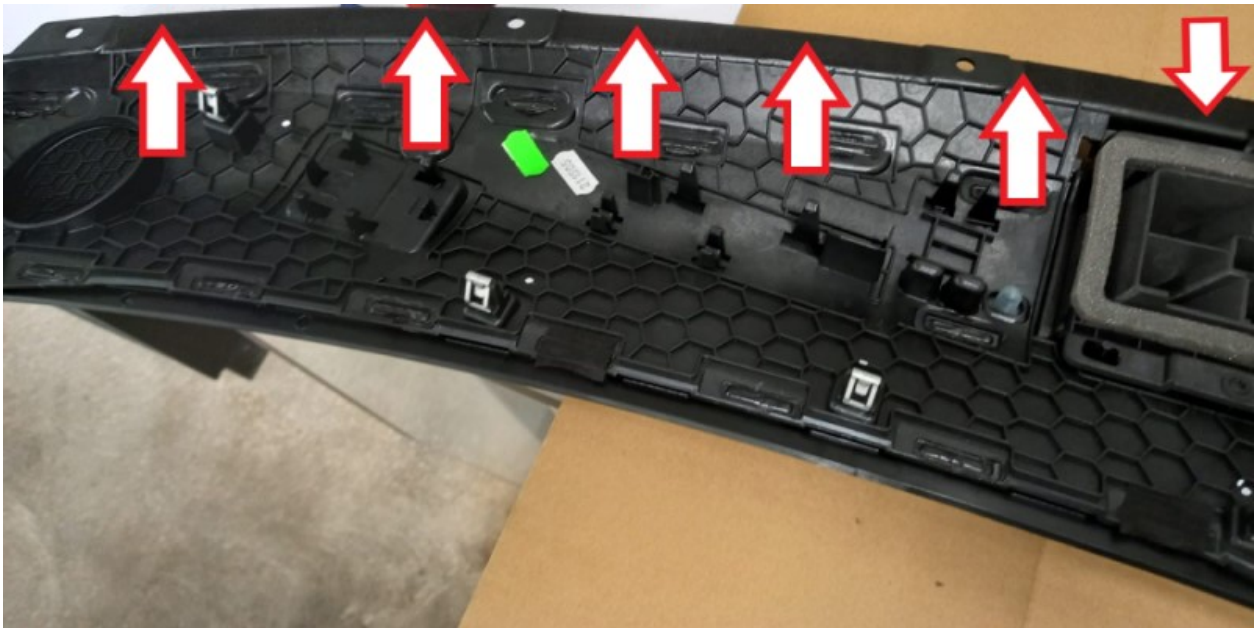


Figure 5

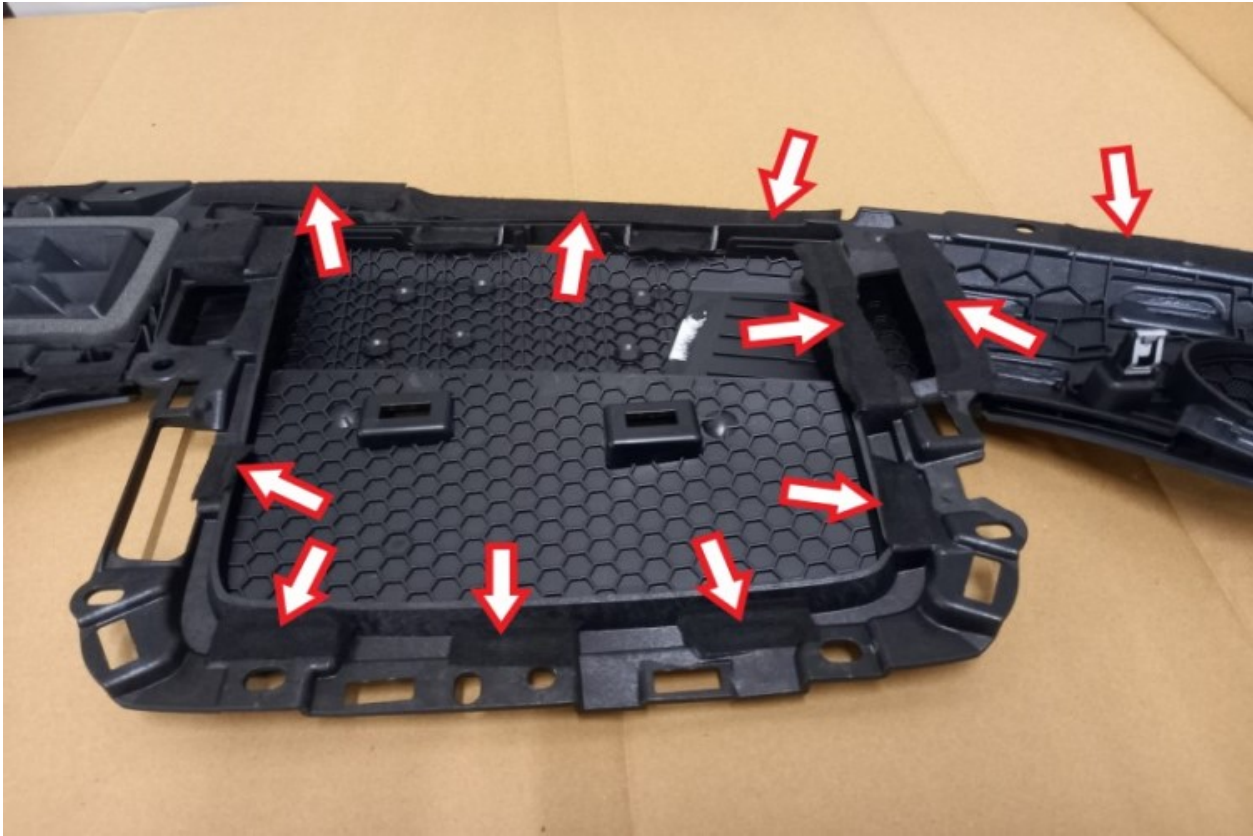


Figure 6

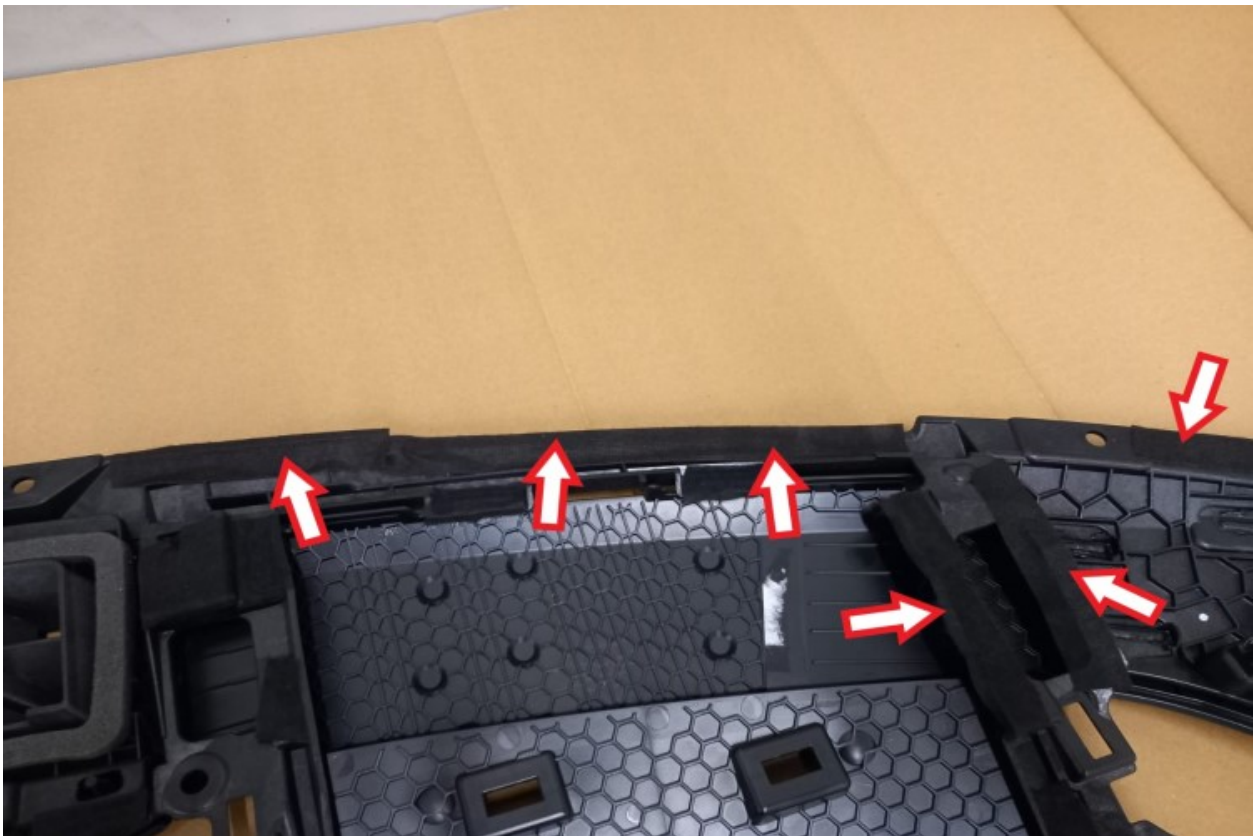


Figure 7

- Referring to the applicable Rep.Gr - Refit the dashboard demister panel

## Warranty

Warranty Type 110 or 910

Damage Service Number 91 40

Damage Code 70 20

### Step 1

#### Time to remove and refit (x1) A post pillar trim

Labour operation code 70 57 19 00

Time 10 TU (Submit claim twice for both A-Post pillar trims)

### Step 2

#### Time to remove and refit the dashboard / demister panel

Labour Operation Code 70 20 19 50

Time 20 TU

#### Time to remove and refit the windscreen GT and GTC

Labour Operation Code 64 10 19 00

Time 260 TU

#### Time to remove and refit the windscreen Flying Spur

Labour Operation Code 64 10 19 00

Time 270 TU

#### Time to apply anti creak tape

Labour Operation Code 70 20 41 98 (Use 99 index until 05/12/24)

Time 10 TU

#### Wheel alignment and calibration of the applicable driver assist systems (Depending on vehicle specification)

**NOTE:** The codes for each vehicle type are the same, however some of the times may be different please note that Saga will auto-populate the times when the claim is submitted

- Vehicle front + rear measured wheel alignment checked - 44 95 03 00
- Rear wheel camber adjust - 44 94 15 50
- Rear wheel track adjust - 44 93 15 50
- Front wheel camber adjust - 44 89 15 50
- Front wheel track adjust - 44 88 15 50
- (ACC) - Radar sensor checked + adjusted - 91 63 05 51
- Overhead view camera adjusted - 90 83 15 00
- Driver assist camera adjusted - 96 38 15 50
- Control unit for (Lane change assist) adjusted - 96 35 15 00

#### GFF Time

Labour operation code 01 51 00 00

Time As per the ODIS log Must not exceed 10 TU

#### Road test

Labour operation code 01 21 00 01

Time 30 TU

### **Required Parts and Tools**

Anti creak tape (20mm width) - Source locally