

Technical Service Bulletin

Topic	Lock set ordering process - MUST BE FOLLOWED WHEN ORDERING REPLACEMENT VEHICLE LOCKSETS
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2074955/3
Level	EH
Status	Released for publishing
Release date	Sep 24, 2025

New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> doors -> door lock	component, automotive fluids -> damaged	
access control, start authorization, anti-theft protection -> start authorization, immobilizer	functionality	
body attachments and installations -> compartments, storage pockets, grab handles -> lock for glove compartment	component, automotive fluids -> damaged	
access control, start authorization, anti-theft protection -> locking /unlocking vehicle	functionality	
access control, start authorization, anti-theft protection -> closing -> key	component, automotive fluids -> incorrect	

Vehicle data

New Continental GT / C and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2025	E		*	*	*
Z23*	2026	E		*	*	*
Z24*	2025	E		*	*	*
Z24*	2026	E		*	*	*
Z32*	2025	E		*	*	*

Z32*	2026	E		*	*	*
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Documents

Document name
master.xml

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Condition

In the event a new vehicle lock set is required the operative MUST follow the instructions within the Measure section of this TPI

Technical Background

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Production Solution

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Service



WARNING

In the event a new lockset is required (new immobiliser identity) an original key MUST be available and aligned to the vehicle before ordering//fitting a lockset

The instructions must be followed to completion



NOTICE

NOTE: A new lockset order includes a complete lockset and key fobs



CAUTION

A technical DISS query MUST be raised ensuring the following information is included before ordering any parts

- The operative must confirm the requirement for a new lockset/identity
- The operative MUST await feedback via the open DISS query before ordering any parts
- Once a response has been received the required VIN applicable parts can be ordered by raising a Service Call, Category "Restricted Enquiry"

Required Parts and Tools

Refer to the ETKA parts catalogue