

Technical Service Bulletin

Topic	Front Seat Squab Creak
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2076720/2
Level	EH
Status	Released for publishing
Release date	Sep 24, 2025

New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> seats, seat bench, arm rests, 1st row	noises, vibrations	

Vehicle data

25MY Continental GT/GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2025	E		*	*	*
Z23*	2026	E		*	*	*
Z24*	2025	E		*	*	*
Z24*	2026	E		*	*	*

Documents

Document name
master.xml

Condition

Creak from the front seats when the occupant shifts their weight within the seat squab.

Technical Background

The noise source is the Bowden cable for the squab dump mechanism to the wellness PA mouldings. The noise will appear to come from the front seat squab (Figure 1).



Figure 1

The root cause is due to incompatible materials pairing and a poorly retained Bowden cable, due to the geometry of the retaining hooks.

The Continental GTC layout differs to the Continental GT layout, due to the neck warmer component.

Production Solution

Anti creak tape to be applied to the contact conditions.

Service

To access the valve block, the back panel must be removed. Refer to ElsaPro, repair group 74 "Front seat squab — to dismantle and assemble".

NOTICE

The full seat assembly does NOT need to be removed.

Continental GT

For the Continental GT, a Nitto Foam patch should be added to the top of the PA valve block to isolate the contact condition from the Bowden cable (Figure 2).

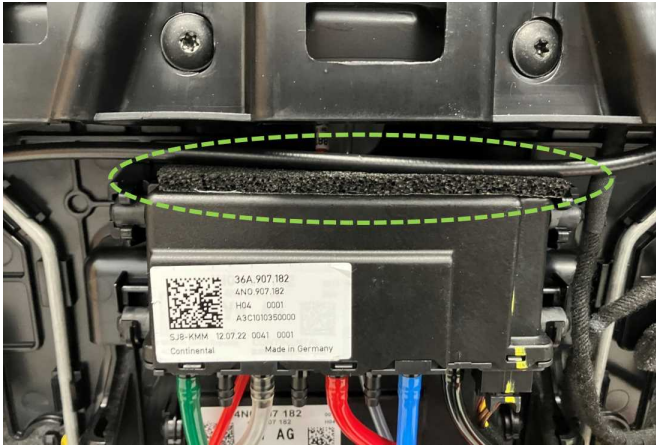


Figure 2

Continental GTC

Anti-creak tape should be applied to the isolated areas for the Continental GTC, which are highlighted in Figure 3.

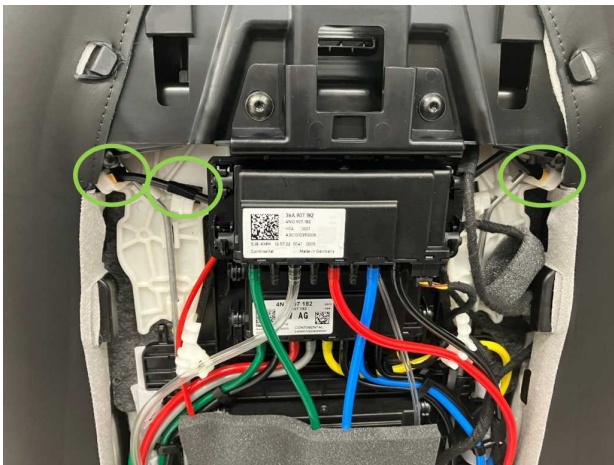


Figure 3

Warranty

Warranty Type – 110 or 910

Damage Service Number – 72 66

Damage Code – 00 20

Time to remove the front seat back panel

Labour Operation Code – 72 66 19 50

Time – 20 TU

Time to apply the nitto foam/anti-creak tape

Labour Operation Code – 72 66 19 99

Time must not exceed 30 TU

Required Parts and Tools

Continental GT:

- 3SA.907.383.E

Continental GTC:

- 3SD.881.117
- 3SD.881.118