



KEYSTONE

RECREATIONAL VEHICLE SERVICE CAMPAIGN

November 4, 2025

SERVICE ADVISORY 25-474

«Owner_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Reason for this campaign

It has been determined that certain models with underslung axles may have insufficient clearance between the axle beam and the holding tank located above the axle. The lack of clearance may cause damage to the holding tank. The remedy is to verify that the unit is affected, remove and replace the underslung axle with an overslung axle to provide adequate clearance for the holding tank. Replace the single step with double steps on units that apply.

The campaign population includes:

Year	Model	Serial Number Range
2026	Aspen Trail - 13BH, 13FB	T8920197 - T8920346
2026	Colorado - 13BHC, 13FB	T8950271 - T8950308
2026	Fun Time - 125QB	T8376100 - T8376113
2026	Zinger - 12BH, 12FB	T8370222 - T8370327

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1» «VIN2» «VIN3» «VIN4»
«VIN5» «VIN6» «VIN7» «VIN8»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: (855) 382-4100 or (844) 361-8455

Sincerely,

KEYSTONE RV COMPANY