

Complaints About the Front Door Shaft Seal: Replacing Window Guide, Electric Power Windows and Front Door Window (222/22)

Change
Overview:

Revision	Date	Change
0	11/23/2022	<ul style="list-style-type: none"> Original publication
1	10/29/2025	<ul style="list-style-type: none"> Update to 'Required Parts' section Update to 'Labor position and PCSS encryption' section title

Model Year: **As of 2020 up to 2021**

Model Line: **Taycan (Y1A/Y1B/Y1C)**

Concerns: **Front window guide**

Cause: Customers complain about:

- A non-closing front door window
- Noises when closing the front door window.
- A cracked or "undulating" door shaft seal

In the workshop, damage to the front door shaft seal is detected.

Cause: Complete abrasion of the anti-friction coating on the seal and/or incorrect position of the door window in the door during the procedure.

Action required: In the event of a customer complaint, replace the window guide, electric power windows and front left and right door window.

Required parts

Parts Info:

Part No.	Designation – Point of use	Quantity
9J1837835A	⇒ Door seal window shaft seal – Front left window guide	1 piece
9J1837433	⇒ Window guide, pillar A – Front left window guide	1 piece
9J1837836A	⇒ Door seal window shaft seal – Front right window guide	1 piece
9J1837434	⇒ Window guide, pillar A – Front right window guide	1 piece
N 10447402	⇒ Internal hexagon round oval-head screw – Front window guide, left and right	4 piece(s)
WHT003237	⇒ Internal hexagon round-head countersunk screw – Front window guide, left and right	2 piece(s)
PAD837461A	⇒ Power windows mechanism without motor – Front left electric power windows mechanism	1 piece
PAD837462A	⇒ Power windows mechanism without motor – Front right electric power windows mechanism	1 piece
Laminated safety glass (LSG)		
9J1845019C	⇒ Door window – Front left door window	1 piece
9J1845020C	⇒ Door window – Front right door window	1 piece
or		
9J0845019A	⇒ Door window – Sport Turismo – Cross Turismo – Front left door window	1 piece
9J0845020A	⇒ Door window – Sport Turismo – Cross Turismo – Front right door window	1 piece

Single-layer safety glass (ESG)

9J1845019B	⇒ Door window – Front left door window	1 piece
9J1845020B	⇒ Door window – Front right door window	1 piece
or		
9J0845019	⇒ Door window – Sport Turismo – Cross Turismo – Front left door window	1 piece
9J0845020	⇒ Door window – Sport Turismo – Cross Turismo – Front right door window	1 piece

Replacing window guide, electric power windows and front left and right door window

- Work Procedure: 1 Replace front left and right window guide.
For work procedure, see:
⇒ *Workshop Manual '644519 Removing and installing front window guide'*
- 2 Replace front left and right electric power windows mechanism.
For work procedure, see:
⇒ *Workshop Manual '645219 Removing and installing front electric power window mechanism'*
- 3 Replacing front left and right door window.
For work procedure, see:
⇒ *Workshop Manual '644019 Removing and installing front door window'*

Labor position and PCSS encryption

Labor position:

APOS	Labor operation	I No.
64451901	Removing and installing front window guide	
64451902	Removing and installing front window guide	
64521901	Removing and installing front power window mechanism	
64521902	Removing and installing front power window mechanism	
64401901	Removing and installing front door window	
64401902	Removing and installing front door window	

PCSS encryption:

Location (FES5)	64450	Front window guide
Damage type (SA4)	3042	Door seal detached

References:

- ⇒ Workshop Manual '644519 Removing and installing front window guide'
- ⇒ Workshop Manual '645219 Removing and installing front electric power window mechanism'
- ⇒ Workshop Manual '644019 Removing and installing front door window'

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