



# WARRANTY BULLETIN

**TO:** Dealer Principal, Service Manager,  
Service Advisor and Warranty Claims  
Administrator

**NO:** D-23-24  
**DATE:** October 30, 2025

**SUBJECT:** **TERMINATION** of 2019 - 2021  
RAM Promaster (VF) 62TE Transmission  
Core Returns - (Rev. B)

**FOR:** All U.S. Dealers  
All U.S. Business Centers

\*\*\*\*\*Revisions are noted in RED\*\*\*\*\*

## PURPOSE:

To announce the **termination** of the advanced core pickup submission process for 2019 - 2021 RAM Promaster (VF) 62TE Transmission Cores, which was effective on July 31, 2025. With the efforts of everyone involved, there has been a significant reduction in the backorder of the Transmission cores (part number **R8453637AB**). However, please continue to return the Transmission Cores through the normal process.

**The procedures associated with LOP 21-00-06-CH and LOP 21-00-06-CP have been terminated.** The LOPs, 21-00-06-CH and 21-00-06-CP, will remain effective until December 31, 2025, to allow for processing of outstanding claims.

## Affected Vehicles:

2019 - 2021 RAM Promaster (VF) with Reman 62TE Transmission (part number **R8453637AB**)

## TIMING:

**Termination** date for core pickup submission process was July 31, 2025

**Termination** of the LOPs (21-00-06-CH and 21-00-06-CP) is **December 31, 2025**



## ACTION:

Use the following labor operations numbers and time allowances for processing future claims:

Labor Description	Number	Type	Hours
Transmission, Automatic - Replace - Replace 62TE with 3.6 liter engine (3 - Highly Skilled)	21-00-06-13	Primary	3.7
Transaxle-Replace 40TE/41TE/62TE Transaxle Diagnostic Teardown/Reassembly	21-00-21-94	Related	0.8
Hose / tube, transmission oil cooler One or Both (1 - Semi-Skilled)	21-25-17-50	Related	0.6
Oil cooler, external auxiliary Cooler (2 - Skilled)	21-25-20-50	Related	0.7

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS



DODGE



FIAT

Jeep



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