

Technical Service Bulletin (TSB)
Security Gateway Module (SGW) Software Update

REFERENCE:	TSB: 08-365-25 GROUP: 08 - Electrical	Date:	November 1, 2025	REVISION:	–
VEHICLES AFFECTED:	2024 - 2025 (MV) Jeep Compass (Italy) This bulletin applies to vehicles built on or after April 09, 2025 (MDH 0409XX) and on or before May 27, 2025 (MDH 0527XX) equipped with a Global Telematics Box Module (TBM) (Sales Code RDG).			MARKET APPLICABILITY: <input type="checkbox"/> NA <input checked="" type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input checked="" type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the Enlarged Europe and Middle East & Africa markets.	
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"> Airbag lamp on. 				
CAUSE:	SGW Software Flash				

REPAIR SUMMARY:

This bulletin involves flashing the SGW to the latest software level.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-06-9E	Module, Security Gateway - Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
Failure Codes	CC	Customer Concern	

The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or equivalent	-	-

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Reprogram the SGW with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
2. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

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