WARRANTY DEPARTMENT
6121 N Cutter Circle, Suite A
Portland, Oregon 97217-4090

Please distribute to:
Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager

- ☑ Freightliner Dealers
- ⊘ FCCC Dealers
- ⊘ Thomas Built Buses Dealers
- ⊘ Western Star Dealers
- ⊘ Direct Warranty Customers
- ⊘ Export
- ⊘ Sales Terms (DTR)
- ⊘ Used Product (DTR)

WARRANTY INFORMATION LETTER

No.	**WI25-016**
Release	10/24/2025
Effective	10/24/2025
Subject	**Implementation of Quality Check for Fifth Generation Cascadia Vehicles**

❖ **Summary**

Currently, all Fifth Generation Cascadia PDIs are performed by the factory. To help ensure the highest quality of our products, DTNA is implementing a **Pre-Delivery Quality Check** for all Fifth Generation Cascadia vehicles.

The additional **Quality Check** will enable quicker feedback to the Manufacturing Plants and Engineering teams, an important step while the Fifth Generation Cascadia is still in its ramp-up phase. The Fifth Generation Cascadia Vehicle Quality Checklist can be found in Technical Literature (DTNA Portal >Technical Literature>5th Generation Cascadia Workshop Manual>Group 00 9 Fifth Generation Cascadia Vehicle Quality Check) or by scanning the following QR code:

This interim solution applies to vehicles with a build date on or after October 1, 2025. DTNA will review the output with our Dealer partners to determine whether this program will continue into CY2026.

❖ **Claim Filing Instructions**

DTNA will allow 1.5 hours (SRT 958-6010B) for this Dealer Quality Check. Reimbursement for the **Quality Check** will be done through the PDI claim type. Dealers must utilize the published **DTNA/Dealer Quality Checklist and must be attached** to the **PDI claim.**

Note: The information in this letter becomes effective on the date noted above and supersedes and/or supplements policies and procedures in the DTNA Warranty Manual and/or previously released letters with respect to the subject matter of this letter. When information reflects pending changes to the Warranty Manual, after revision, to the extent there is a conflict between the Warranty Manual and this letter, the Warranty Manual controls.

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