

Repeat DPRs for Chassis Leans

Problem Description

- Many trucks arriving at dealers and body builders with chassis leans greater than 3/8 of an inch

Affected Models

- All vocational products



Root Cause

- It was found that all plants were using different methods, tools, & Wis and in some cases not enforcing the chassis lean check process

Containment

- Service hosted a series of meetings with the plant QA managers, Corp. ME, & Engineering to heighten awareness and the need for all plants to measure & document chassis lean data in ShopTech the same

Containment Date

- 7/10/25

Countermeasure

- New Wis K09-P0015-049 and measuring tools were developed for the plants

Countermeasure Date

- 7/10/25

Important Notes

- Some chassis lean issues were supplier (Maxion) driven which were addressed through a FRACAS. FRACAS clean date 10/21/24
- Some trucks measure good at factory then have a lean when delivered.