



Service Bulletin

Bulletin No.: 25-NA-128

Date: May, 2025

TECHNICAL

Subject: Grind, Groan and/or Rubbing Type Noise Coming from Front of Vehicle During Braking Hard (High Deceleration)

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2024	2026	—	—	—	—

Involved Region or Country	North America, South Korea
Additional Options (RPOs)	Equipped with BRAKE SYSTEM - 17" FRT SLIDING CALIPER DISC, 18" RR SLIDING CALIPER DISC (RPO JSW) ONLY
Condition	Some customers may comment on a grind, groan and/or rubbing type noise coming from the front of the vehicle during braking hard (high deceleration), as shown above.
Cause	The condition may be caused by the formulation and conditioning of the front disc brake pad material.
Correction	Replace the front disc brake pads and perform the brake pad and rotor burnishing procedure.

Service Procedure

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Refer to *Front Disc Brake Pads - Replacement and Brake Pad and Rotor Burnishing procedure* in SI.

Note: If pad kit is equipped with the electronic wear sensor, discard the sensor.

Parts Information

Causal Part	Description	Part Number	Qty
X	Front Disc Brake Pads	85073633	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2420150	Front Disc Brake Pads Replacement	Use Published Labor Operation Time

Version	1
Modified	Released May 15, 2025

