



Service Bulletin

American Honda Motor Co., Inc.

NCW50 #2
October 2025

EMISSION RECALL

2016 ~ 2026 NCW50 METROPOLITAN FUEL SYSTEM

BACKGROUND

Honda is launching an **EMISSION RECALL** on ALL 2016 ~ 2026 NCW50 Metropolitan scooters. A fuel permeation test revealed that the fuel system does not meet regulatory standards. The fuel system has a lower than expected permeation value and is not within emission certification compliance.

AFFECTED UNITS

As of October 31, 2025, you **MUST NOT SELL ANY NEW or USED** 2016 ~ 2026 NCW50 Metropolitan scooters until it is repaired according to a forthcoming Service Bulletin.

- To search for applicable recalls on a specific unit, you **MUST** use *Unit Information* on **IN**, available November 7, 2025.
- To manage your affected new inventory, use your dealer *eResponsibility Report* on **IN**, available November 8, 2025.

CUSTOMER NOTIFICATION

American Honda intends to mail customer letters to all owners of affected scooters in **December** 2025. Customers will be informed that their scooter is affected by this emissions-related defect. Once parts become available, customers will be notified by a second letter to make an appointment with an authorized Honda dealer for repair.

PARTS INFORMATION

The parts needed for the repair can be ordered according to the instructions in a forthcoming Service Bulletin.

SERVICE BULLETIN

This service bulletin (NCW50 #2) will be revised to include all parts and repair information relating to this Emissions Recall once parts become available. Dealers will be notified by **IN** message.

DEALER REPAIR RESPONSIBILITY

- Repairs must be performed by a qualified technician.
- Performing this repair exactly as shown in Repair Procedure instructions is critical for the remedy to be effective. Carefully follow all instructions.
- Service Management should inspect and confirm the repair.
- Dealer submission of a warranty claim affirms this repair was properly performed.