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|----------------|---|----|------|-------------------|----|----|------|
| <b>Sent on</b> | 10  | 31 | 2025 | <b>Expires on</b> | 01 | 25 | 2026 |
| <b>From</b>    | PS&P Service Communications                         |    |      |                   |    |    |      |
| <b>Subject</b> | STOP SALE NOTICE: 2016 - 2026 NCW50 EMISSION RECALL |    |      |                   |    |    |      |

October 31, 2025

Re: **STOP SALE NOTICE: 2016 - 2026 NCW50 EMISSION RECALL**

Dear Honda Dealer:

Honda is issuing a **STOP SALE NOTICE** on **ALL 2016 - 2026 NCW50 Metropolitan** scooters. A fuel permeation test revealed that the fuel system does not meet regulatory standards. The fuel system has a lower than expected permeation value and is not within emission certification compliance.

Effective immediately, you **MUST NOT SELL** any NEW or USED 2016 - 2026 NCW50 Metropolitan scooter until it is repaired, according to the associated Service Bulletin.

**AFFECTED UNITS**

ALL NEW or USED 2016 - 2026 NCW50 Metropolitan scooters:

- To search for applicable recalls on a specific unit, you **MUST** use *Unit Information* on **iN**, available November 7, 2025.
- To manage your affected new inventory, use your dealer *eResponsibility* Report on **iN**, available November 8, 2025.

**SERVICE BULLETIN**

Service Bulletin: NCW50 #2, which includes all the information relating to this Emission Recall, will be revised once parts become available. Dealers will be notified by iN message when parts and the revised bulletin become available.

**PARTS INFORMATION**

The parts needed for the repair can be ordered according to the instructions in a forthcoming Service Bulletin.

**CUSTOMER NOTIFICATION**

American Honda intends to mail customer letters to all owners of 2016 - 2026 NCW50 Metropolitan scooters in December 2025. The letter will inform customers that their scooter is affected by an emissions-related defect and advise them to make an appointment with an authorized Honda dealer for repair.

**Make sure all departments in your dealership are aware of this Emission Recall.**

If you have questions, please contact AHM TechLine through *TechLine Connect* on **iN**.

Sincerely,

American Honda Motor Co., Inc.  
Powersports Division

MTB 55398 (2510)