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<b>Sent on</b>	10	31	2025	<b>Expires on</b>	12	18	2025
<b>From</b>	Erik Blank, Manager of Auto Campaigns and Recalls						
<b>Subject</b>	Product Update: 2024 ZDX Rear EDU Replacement						

DATE: October 31, 2025

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Erik Blank, Manager of Auto Campaigns and Recalls

Re: Product Update: 2024 ZDX Rear EDU Replacement

Today, October 31, 2025, Acura is announcing a **product update** for 15 units of model year 2024 ZDX. During the manufacturing process of the rear electric drive module, the mounting nut may have been improperly torqued or misaligned, potentially resulting in a loose or cross-threaded condition. This condition could lead to fluid leakage from the rear drive module, accompanied by a whine noise, possibly leading to a loss of driving force. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

**REPAIR**

Replace the rear electric drive module assembly.

**PARTS**

Parts are available through the controlled ordering system.

**TOOLS**

There are no special tools needed for this campaign.

**SERVICE BULLETIN**

Service Bulletin 25-038, *Product Update: 2024 ZDX Rear Drive Unit (eAxle) Replacement* has posted to the Service Information System (SIS) as of October 31, 2025. It includes parts, repair, and warranty information related to this campaign.

**CLIENT NOTIFICATION**

Acura expects to begin client notification in early December 2025.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.