

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: October 31, 2025

New Safety Recall: WRE-25 Solterra Parking Assist ECU reprogramming

Subaru of America, Inc. (Subaru) has initiated a safety recall for certain 2023-2025 model year Solterra Vehicles to update the Parking Assist Electronic Control Unit (ECU) software.

Description of the Defect and Safety Risk

The subject vehicles are equipped with a Parking Assist ECU, which is a component of the Panoramic View Monitor (PVM) system that displays the rearview image. The software in this ECU may cause (1) the rearview image to freeze briefly during the backing event if reverse is selected within a specific time after ignition is turned on; or (2) the rearview image not to display on the next ignition on if the ignition is turned on and off within a specific time, which may increase the risk of a crash with a person during a backing event.

Repair

Subaru retailers will update the Parking Assist ECU software at no cost to the customer.

Affected Vehicles

A total of 20,096 U.S. vehicles will be included in this safety recall as listed below.

Model Year	Carline	Production Date Range
2023-2025	Solterra	March 29, 2022 – June 2, 2025

Not all vehicles in the production range listed above are affected by this safety recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.

Please be advised that the reprogramming files for this recall are not yet available. Therefore, the WRE25 recall coverage status for the affected VINs will be 'Open-Remedy not yet available' until the reprogramming files are available. We expect the files to be available within a few weeks, at which time the VIN status will be updated to allow repairs to begin. Retailers will be notified when this update occurs.

Service and Claim Instructions

For detailed service and claim instructions, please refer to the WRE-25 Service Program Bulletin on STIS, which will be available within a few weeks.

Retailer Responsibility

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$27,874 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Any vehicles listed in any recall or campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). Whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the correction has been made before selling or releasing the vehicle.

Owner Notification

Subaru will notify affected vehicle owners by first class mail within 60 days. Retailers will be advised when owner notification is scheduled.