

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2024-25MY Impreza & Crosstrek

NUMBER: 18-227-25

SUBJECT: Driver Monitoring System (DMS) Service Manual Correction

DATE: 10/14/25

INTRODUCTION:

This Service Information Bulletin announces the Service Manual correction for the Driver Monitoring Unit installation. It is no longer necessary to transfer the customer user data from the original unit to the replacement unit. The current procedure is to request the customer to set up their user data after replacement. This information will be included in a future revision to the applicable Service Manual in the future.

SERVICE PROCEDURE CORRECTION / INFORMATION:

The following three sections (Removal, Installation, & Work Support) have been taken from the Service Manual. The information to be removed is crossed out in **RED**. Customers are requested to set their data information after Driver Monitoring unit replacement is performed.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

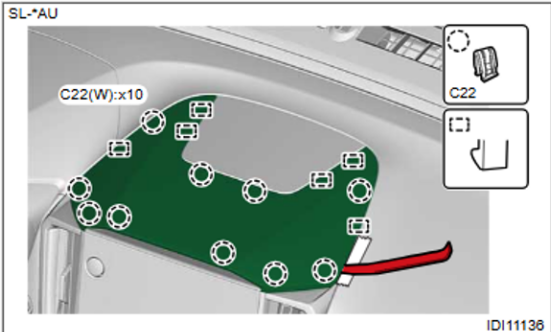
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REMOVAL:

Note:
Location: [Ref. to INSTRUMENTATION/DRIVER INFO>General Description>LOCATION > DRIVER MONITORING SYSTEM.](#)

1. When replacing the driver monitoring unit, store the [Driver Monitor] customizing information. [Ref. to DRIVER MONITOR\(DIAGNOSTICS\)>Customize.](#)
- ~~2. When replacing the driver monitoring unit, perform the following steps.
(1) Using Subaru Select Monitor, perform [Read Control module setting information] in the [Work Support] of [Driver Monitor]. [Ref. to DRIVER MONITOR\(DIAGNOSTICS\)>Work Support.](#)
(2) According to the display screen, save and close the file.~~
3. Disconnect the ground terminal from battery sensor. [Ref. to REPAIR CONTENTS>NOTE > BATTERY.](#)
4. Remove the panel center UPR.
 - (1) Attach the protective tape.
 - (2) Release the clips and claws.
 - (3) Remove the panel center UPR.

Note:
Use a plastic remover.



Step 2 is no longer required

INSTALLATION:

INSTRUMENTATION/DRIVER INFO > Driver Monitoring Unit

INSTALLATION

Caution:
Make sure that the driver monitoring unit operates normally.

Note:
When the driver monitoring unit has been replaced, it is necessary for the customer to perform user registration. (Refer to owner's manual for details.)

1. Install the driver monitoring unit.
 - (1) Connect the connector.
 - (2) Install the driver monitoring unit.
2. Install the panel center UPR.
3. Connect the ground terminal to battery sensor. [Ref. to REPAIR CONTENTS>NOTE > BATTERY.](#)
- ~~4. When the driver monitoring unit has been replaced, perform the following steps.
 - (1) Using Subaru Select Monitor, perform [Write Control module setting information] in the [Work Support] of [Driver Monitor]. [Ref. to DRIVER MONITOR\(DIAGNOSTICS\)>Work Support.](#)
 - (2) Perform the operation according to the display screen.
 - (3) After the procedure is finished, it is necessary to set the Driver Monitoring System to CAN sleep status and then restart it so that the write data is properly reflected.

Note:

 - To set to CAN sleep status, turn the ignition switch to OFF, and wait for a while with all the doors and the rear gate closed.
 - Turning off of the Driver Monitoring System LED can be used as a reference of CAN sleep status. After that, the write data will be reflected by activating the Driver Monitoring System function.
 - CAN sleep may not occur when the access key is located near the vehicle. Wait with the access key 3 m or more away from the vehicle.~~
5. When the driver monitoring unit has been replaced, read the [Driver Monitor] customizing information. [Ref. to DRIVER MONITOR\(DIAGNOSTICS\)>Customize.](#)

Step 4 is no longer required

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WORK SUPPORT LIST:

DRIVER MONITOR(DIAGNOSTICS) > Work Support		
LIST		
Work Support item	Contents	Remarks
Read Control module setting information	<p>If the driver monitoring unit was replaced, it is possible to read the setting information set by the user using Subaru Select Monitor, and write it to the new driver monitoring unit.</p> <p>Caution: Never write the data into the vehicle other than the original vehicle that the data was read from.</p>	<p>After the procedure is finished, it is necessary to set the Driver Monitoring System to CAN sleep status and then restart it so that the write data is properly reflected.</p> <p>Note:</p> <ul style="list-style-type: none"> • To set to CAN sleep status, turn the ignition switch to OFF, and wait for a while with all the doors and the rear gate closed. • Turning off of the Driver Monitoring System LED can be used as a reference of CAN sleep status. After that, the write data will be reflected by activating the Driver Monitoring System function. • CAN sleep may not occur when the access key is located near the vehicle, so keep the access key away from the vehicle while waiting.
Write Control module setting information		

Customers are requested to set their user data

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.