



**To:** All Subaru Retailers  
**From:** Subaru of America, Inc. – Service Quality  
**Date:** **October 10, 2025**  
**Re:** ***WRD-25 Solterra HVAC ECU Reprogramming Safety Recall – VIN Status and Recall Bulletin Updates***

---

The purpose of this is to communicate updates regarding the WRD-25 Solterra HVAC ECU Reprogramming Safety Recall.

- All 2023-2025 Solterra models with the WRD-25 recall in an “Open-Remedy not yet available” or “Open- Limited parts available” status have been updated to an “Open” status. As a result, retailers can complete the WRD-25 recall on all open vehicles.
- An updated WRD-25 recall bulletin has been posted on STIS. Retailers should **no longer** use the Stop Sale Service Procedure as the service procedure has been updated. Please access the WRD-25 recall bulletin for the most up to date recall information, including repair flow chart and procedures.
- Owner notification letters will be sent on 10/17/25. If a vehicle visits a retailer in the meantime for unrelated service, or should an owner contact a retailer regarding the WRD-25 recall, the retailer should perform the recall.