

Technical Service Bulletin

Topic	Earth Stud Anomalies 25MY
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2077094/2
Level	EH
Status	Released for publishing
Release date	Sep 24, 2025

New customer code

Object of complaint	Complaint type	Position
body -> commercial vehicles: frame	appearance, surface	

Vehicle data

25MY All Models

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2025	E		*	*	*
4V1*	2026	E		*	*	*
Z23*	2025	E		*	*	*
Z23*	2026	E		*	*	*
Z24*	2025	E		*	*	*
Z24*	2026	E		*	*	*
Z32*	2025	E		*	*	*
Z32*	2026	E		*	*	*
ZV1*	2025	E		*	*	*

Documents

Document name
master.xml

Condition

Contamination or incorrect assembly of an earth stud.

Technical Background

If any contamination or incorrect assembly issues on an earth stud are found. Before any rework is carried out an image of the issue is required to help with root cause analysis.

Production Solution

Not applicable

Service

If any earth stud anomalies are encountered, the retailer **must raise a full technical DISS query with photographic evidence (Figure 1)**, prior to any rework on the vehicle, as to capture the defective condition.



Figure 1



NOTE: The earth stud's shown in Figure 1 are for reference and are NOT defective.