

## Preview Solution CBR-2405-3

### **Mack Chassis - MDe Instrument Cluster (IC) Nuisance Popup Message**

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#### **Valid For**

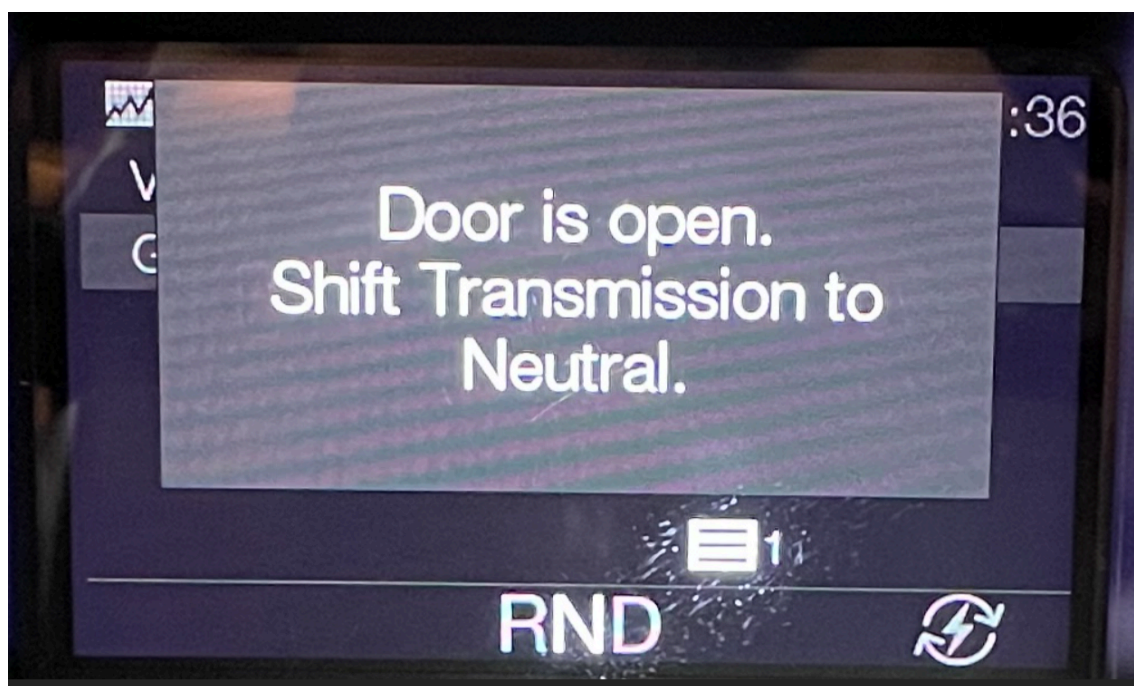
Mack MDe Chassis w/ software version 2.0

This CBR solution addresses a nuisance popup message displayed on the MDe Instrument Cluster (IC) running software version 2.0 (MSW 24783712).

#### **Description of Issue:**

In vehicles equipped with the MDe Instrument Cluster (IC) running software version 2.0 (MSW 24783712), a message may appear on the dashboard when the door is opened, stating:

**"Door is Open. Shift Transmission to Neutral"**



This message is considered a nuisance popup and can be safely ignored. It does not indicate any actual issue with the vehicle's operation or safety.

#### **Resolution:**



This issue has been resolved in a recent software release. Please program the instrument

cluster.

## Related links and attachments

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