



Service Bulletin

Bulletin No.: PIP5975B

Date: October, 2025

PRELIMINARY INFORMATION

Subject: No Movement Caused by Broken Transmission Chain

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|-------------|-------------|----|------|-----|---------|---------------|
| | | from | to | from | to | | |
| Buick | Encore GX | 2020 - 2026 | | All | All | All | MRG |
| Chevrolet | Malibu | 2019 - 2025 | | All | All | All | MRG |
| Chevrolet | Trailblazer | 2021 - 2026 | | All | All | All | MRG |
| Chevrolet | Equinox | 2025 - 2026 | | All | All | All | MRQ |
| GMC | Terrain | 2025 - 2026 | | All | All | All | MRQ |

| | |
|-----------------------------------|---|
| Involved Region or Country | North America |
| Condition | Customers may have a no movement in drive or reverse. |
| Cause | This may be caused by a broken transmission chain. |

Correction

Customers may bring their vehicle in with a no drive or no reverse concern.

This concern may occur with or without DTC's Setting.

The Technician should first inspect the chain per bulletin 20-NA-120.

If a broken chain is found, please create a TAC Case and report your findings prior to making any repairs.

| | |
|-----------------|---|
| Version | 3 |
| Modified | 04/30/2024 - Created on. 02/24/2025 - Updated to add model year 10/27/2026 - Updated to add 2026 model year and models with MRQ |

