



## SIB 32 09 25

### DELIVERY STOP: STEERING GEAR

2025-10-31

This Service Information Bulletin (Revision 1) replaces SI B32 09 25 **dated September 2025**.

#### What's New:

- Situation updated
- Cause added
- Correction added
- Parts Information added
- Claim Information added

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop if the campaigns have a status of remedy available. Otherwise, please release the vehicle.

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

## MODEL

E-Series	Model Description	Production Date
G45	X3 Sports Activity Vehicle	April 4, 2025 – July 31, 2025

## AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of September 19, 2025, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

## SITUATION

BMW AG has issued a Delivery Stop (effective September 18, 2025) on certain Model Year 2025-2026 BMW vehicles that were produced between April 4, 2025, and July 31, 2025.

**Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.**

Check Control message and a significant change in steering feel.

## CAUSE

One of the two torque sensors that detects the drivers steering request could be faulty.

## CORRECTION

Replace the steering gear.

## PROCEDURE

Replace the steering gear as per the repair instruction REP32 13 572 “Replace electrical steering box (EPS)”.

**Note:**

When replacing the steering gear for vehicles with a B48 engine, only the track rod on the right needs to be removed and installed in order to remove the steering gear. There is no change in the procedure for vehicles with a B58 engine.

**PARTS INFORMATION**

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

**For G45 X3 30 with B48 engine**

Part Number	Description	Quantity
32 10 5 B6C 636	Steering gear, electric <b>without SA 2VL</b> (variable sport steering)	1
<b>Or</b>		
32 10 5 B6C 637	Steering gear, electric <b>with SA 2VL</b>	1
<b>And</b>	<b>Hardware for both steering gear options</b>	
07 11 9 908 587	Star-socket screw (BM12x1.5x50-10.)	4
33 30 6 787 062	Combination nut (M14x1.5-10ZNNIV) [rounds to 5]	2
32 30 6 778 609	Torx bolt (M8x33)	1
32 10 6 791 548	Pipe clamp	1
83 23 8 849 305	Grease FB-1 (DN = 100 gr)	Sublet

**For G45 X3 M50 with B58 engine**

Part Number	Description	Quantity
32 10 5 B6C 637	Steering gear, electric	1
07 11 9 908 587	Star-socket screw (BM12x1.5x50-10.)	4
33 30 6 787 062	Combination nut (M14x1.5-10ZNNIV) [rounds to 5]	2
32 30 6 778 609	Torx bolt (M8x33)	1
07 14 7 426 660	Star-socket screw (M12x1.5)	2
07 14 6 885 922	Multi-purpose bolt ASA (M12x1.5x90)	2
31 10 6 872 063	Hex bolt with washer (M14x54x1.5)	2
07 11 9 904 141	Hexagon screw with flange (M10x30-10.9ZNS3) [rounds to 10]	4
37 10 6 789 678	Hex nut with flange (M12x1.5-10-ZNS3) [rounds to 10]	2
33 32 6 760 668	Self-locking collar nut (M12x1,5-10 ZNS3)	1
07 14 8 869 310	Torx screw, self-locking (M12x1.5x40.5MKL)	1
13 64 7 675 557	O-ring	6
31 10 6 893 509	Hex bolt with washer (M10x39 ZNS3)	2
07 14 7 483 888	Hex bolt (M10x55 10.9 ZNS)	2

**CLAIM INFORMATION****Vehicle Programming and Encoding**

During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open. The programming and encoding procedure may only be invoiced one time.

After replacing the steering gear, select this Technical Campaign to perform and submit for updating the vehicle to the required I-level or higher instead when applicable (this includes 00 00 006/556, 61 21 528, and 61 00 730).

Please be sure to also perform any additional before and/or after work (including attaching labels) as required by the open campaigns on the vehicle. Close any remaining open programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.

As determined by the above, reimbursement for this Action will be via normal claim entry utilizing the work package information below that applies.

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<b>Plusposition (+)</b>	Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair, identified by the “ <b>(Plusposition)</b> ” reference in the descriptions below.
<b>Main work</b>	The vehicle arrives for this Action, no other Main work will be performed/claimed during this workshop visit, identified by the “ <b>(Main work)</b> ” reference in the descriptions below
<b>Associated work</b>	Additional/expanded job/work task(s) that are beyond the scope of the preliminary job/work task (Plusposition or Main)

Only one Main work flat rate labor operation code can be claimed per workshop visit.

<b>Repair Code:</b>	<b>0032770300</b>	<b>G45 Replacing steering gear</b>
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Below are the special flat rate labor operation code choices for this action.

<b>Work Package</b>	<b>Labor Operation</b>	<b>Description</b>	<b>Labor Allowance</b>
# 1	00 78 921	Replace steering gear, includes program and encode the vehicle's control units, includes Carrying out vehicle test <b>(00 00 5566/61 21 528)</b> , adjusting the front toe-in <b>(32 00 595, 32 00 601, and 32 13 905)</b> <b>(Plusposition)</b>	As applicable
And:			
# 2	00 78 337	Replace steering gear, includes program and encode the vehicle's control units, includes Carrying out vehicle test <b>(00 00 006/61 21 528)</b> , adjusting the front toe-in <b>(32 00 595, 32 00 601, and 32 13 905)</b> <b>(Main work)</b>	As applicable

Or:

<b>Work Package</b>	<b>Labor Operation</b>	<b>Description</b>	<b>Labor Allowance</b>
# 3	00 78 935	Replace steering gear (program and encode is included in another technical action or repair), includes adjusting the front toe-in <b>(32 00 595, 32 00 601, and 32 13 905)</b> <b>(Plusposition)</b>	As applicable
Or:			
# 4	00 78 346	Replace steering gear (program and encode is included in another technical action or repair), includes adjusting the front toe-in <b>(32 00 595, 32 00 601, and 32 13 905)</b> <b>(Main work)</b>	As applicable

And:

#### **Additional Work (When and As Applicable with WP #1 to WP #4)**

<b>Expanded WP</b>	<b>Labor Operation</b>	<b>Description (Associated work)</b>	<b>Labor Allowance</b>
A	00 78 934	Additional work: Adjust rear axle with eccentric screws	11 FRU

Or:

Work Package	Labor Operation	Description	Labor Allowance
# 5	00 78 936	Vehicle has already been completed by another repair or technical action ( <b>Plusposition</b> )	1 FRU
Or:			
# 6	00 78 347	Vehicle has already been completed by another repair or technical action ( <b>Main work</b> )	1 FRU

**Claim Repair Comments**

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the technician’s RO notes, and in the claim comments (For example: B32 09 25 Replace steering gear WP 1), unless otherwise required by State law.

**Sublet – Bulk Supply Materials (RO and Claim Comments Required)**

<b>Sublet Code 4</b>	Reimbursement for the repair-related bulk supply material (Do not use the BMW part number for claim submission)	Up to \$25.00
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Sublet reimbursement calculation for claiming the applicable repair-related bulk supply material (BMW part number) is at the dealer net (DN) price for the full or proportional quantity used plus your center’s handling.

**Vehicle Programming and Encoding – Additional Work (RO and Claim Comments Required)**

This procedure automatically reprograms and encodes any vehicle control modules that do not have the latest software I-level.

If one or more control modules fail during the reprogramming procedure, claim the required consequential repair work procedures to address this issue (including performing the IRAP Control Unit Recovery first as required, refer to the SIB in AIR) under the Repair Code in this bulletin together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis\* that applies.

Please explain the additional work procedures that were performed (The why and the what) on the repair order and in the claim comments.

For covered repairs that address control module failures that occurred prior to performing this reprogramming procedure, claim this work with the applicable Repair Code listed in AIR together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis\* that applies.

(\* ) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

**Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)**

This Action’s repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Repair Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI B01 29 16](#) for additional information.

**BMW Group’s AIR Application Resource for Flat Rate Labor Operation Codes**

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the “Search” icon. If the “Vehicle Selection” window displays two or more model possible vehicle choices, select  
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the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the “Flat Rate Units” button and enter a flat rate labor operation code number “without spaces” in the field to the right, click on the “Search” icon to display the corresponding listing of “Flat rate unit group details” that are available and their corresponding FRU allowances.

## FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

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