



# Service Bulletin

Bulletin No.: PIT6435

Date: September, 2025

## PRELIMINARY INFORMATION

**Subject: Intermittent Dead Battery**

| Brand:    | Model:         | Model Year: |    | VIN: |     | Engine: | Transmission: |
|-----------|----------------|-------------|----|------|-----|---------|---------------|
|           |                | from        | to | from | to  |         |               |
| Chevrolet | Silverado 1500 | 2023 - 2025 |    | All  | All | All     | All           |
| Chevrolet | Silverado 2500 | 2023 - 2025 |    | All  | All | All     | All           |
| Chevrolet | Silverado 3500 | 2023 - 2025 |    | All  | All | All     | All           |
| GMC       | Sierra 1500    | 2023 - 2025 |    | All  | All | All     | All           |
| GMC       | Sierra 2500    | 2023 - 2025 |    | All  | All | All     | All           |
| GMC       | Sierra 3500    | 2023 - 2025 |    | All  | All | All     | All           |

|                                   |                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Involved Region or Country</b> | North America, Canada, Mexico, Europe, Kazakhstan, Uzbekistan, Russia, Middle East, Iraq, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Venezuela (West), Japan, S. Korea, China - SGM, China GMPI, Taiwan , Thailand (ASEAN), Singapore, Phiippines, Australia/New Zealand, Egypt, Other Africa |
| <b>Condition</b>                  | Some customers may comment that very intermittently the engine will not crank due to a low or dead battery condition. In addition, they may also have concerns with a tailgate that is opening unexpectedly.                                                                                                                                                                                                                |
| <b>Cause</b>                      | The cause of this condition could be water intrusion into the external tailgate release switch causing a false tailgate release that wakes up the vehicle and depletes the battery.                                                                                                                                                                                                                                         |

### Correction

Replace the affected external tailgate release switch.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation                                          | Description                     | Labor Time |
|----------------------------------------------------------|---------------------------------|------------|
| 2081318*                                                 | Replace tailgate release switch | 0.6 Hrs.   |
| *This is a unique Labor Operation for Bulletin use only. |                                 |            |

**ADDITIONAL SI KEYWORDS**

gate, tail, tail-gate, tailgate,

|                 |                          |
|-----------------|--------------------------|
| <b>Version</b>  | 1                        |
| <b>Modified</b> | 09/15/2025 – Created on. |

