CUSTOMER SATISFACTION CAMPAIGN

GSX-R1000RA/RZA INERTIAL SENSOR

SUZUKI

P.O. Box 1100, Brea CA 92822-1100

Vin#

Campaign EZ-R18

First Class Mail
U.S. Postage
PAID
Torrance, CA
Permit No. 1



CUSTOMER SATISFACTION CAMPAIGN

CALL NOW TO SCHEDULE YOUR FREE REPAIR.

1 WHY HAVE YOU RECEIVED THIS NOTICE?

In September 2019, owners of select 2017-2018 GSX-R1000RA/RZA models were notified that Suzuki was conducting a customer satisfaction campaign to replace the inertial sensor (also known as the inertial measurement unit) on affected motorcycles. Parts are available to complete this campaign.

2 WHAT SHOULD YOU DO?

Please make an appointment to have your vehicle repaired **free of charge** at any Suzuki Dealer. **To locate your nearest Suzuki Dealer, go to www.suzukicycles.com and click on Find a Dealer at the top of the web page.** Provide the Vehicle Identification Number (VIN) from the front of this card to your Suzuki Dealer.

OPERATING YOUR GSX-R1000RA/RZA WITHOUT THE REPAIR BEING DONE MAY CAUSE THE ABS WARNING LAMP TO ILLUMINATE WHILE DISABLING THE ABS.

We ask that you immediately make arrangements to have this **FREE** repair performed by your Suzuki Dealer.

Thank you for being a Suzuki Customer.

Suzuki Motor USA, LLC

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To find the nearest Suzuki Dealer, scan the QR code above, or go to **www.suzukicycles.com** and click on **find a dealer** at the top of the web page.

If you are having trouble completing this repair, contact Suzuki Customer Service at **1.714.572.1490** Monday through Friday 7:30am to 4:30pm, PDT