



GROUP	MODEL
ELE	2022-2024MY Soul (SK3)
NUMBER	DATE
402	October 2025

## TECHNICAL SERVICE BULLETIN

SUBJECT: **POWER WINDOW MAIN SWITCH REPLACEMENT (CA2510)**

This bulletin provides information regarding an intermittent operation of the main power window switch on the driver's door on 2022-2024MY Soul (SK3) vehicles produced from May 1, 2022 through July 19, 2024. The switch on the driver's door may not operate the three passenger windows due to carbon buildup on the switch contact surfaces. The affected windows remain operable via the window switch located at each door. The driver window control on the main power window switch is also not affected. Follow the procedure outlined in this publication to replace the power window main switch with an improved design.



### NOTICE


A Technical Service Bulletin is a field fix repair program without customer notification that may be performed during the warranty period.

**This bulletin should only be performed when there is a verified customer complaint of intermittent operation of the Main Power Window Switch.**

Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry). **If ELE402/CA2510 is complete, any subsequent or follow up concerns need to be addressed under the terms of Kia's Basic Limited Warranty Coverage.**

**Repair Procedure:**

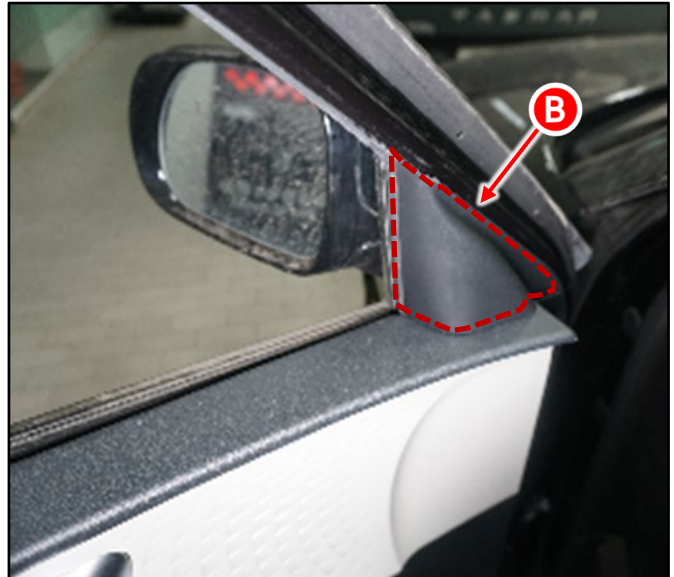
1. Disconnect the battery negative terminal after loosening nut (A).



Tightening torque for nut/bolt (X):  
5.8 - 7.2 lb.ft (7.8 - 9.8 N.m)



2. Remove the front door quadrant inner cover (B).



3. Remove the front door pull handle mounting cap (C).



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- Remove the driver's front door trim after loosening screw (D).

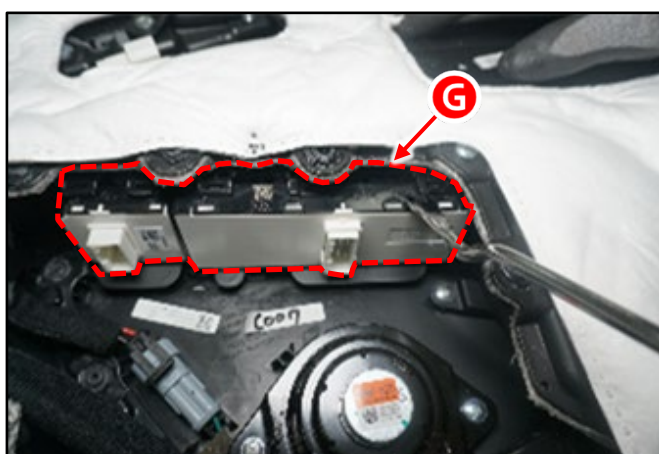
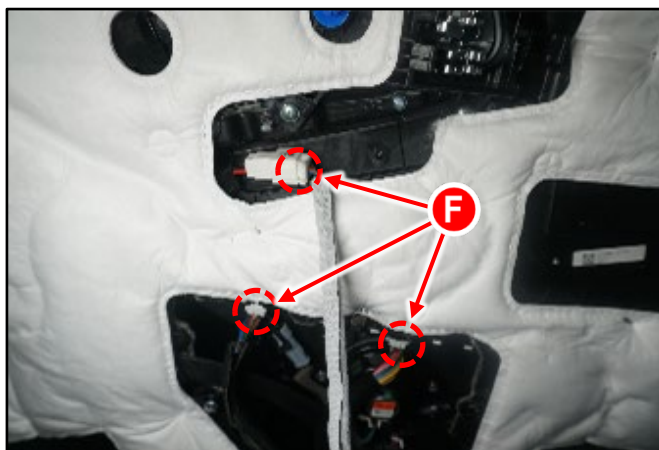
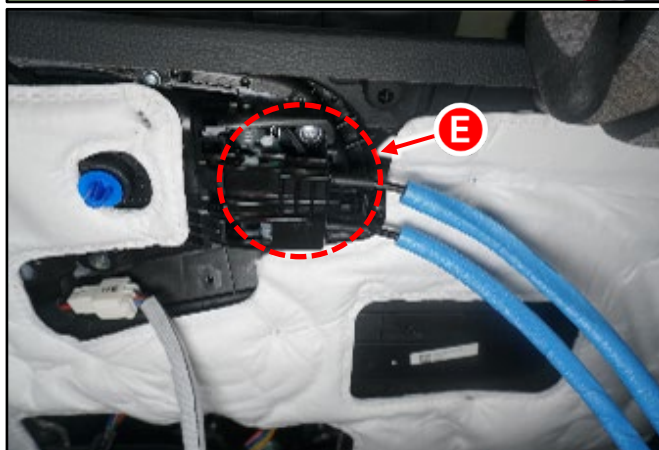
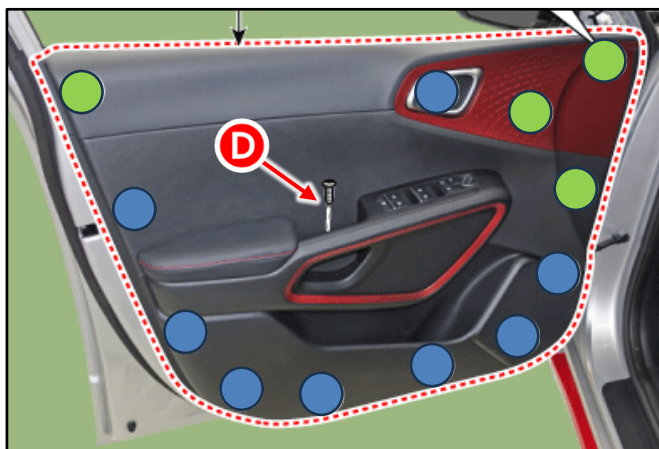
**NOTICE**

Ensure the door trim is removed carefully to avoid any damage.

- Remove the door inside handle cable (E).

- Disconnect the front door trim connectors (F), 3EA.

- Remove the main power window switch and install the replacement switch.



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8. Install in the reverse order of removal.

**NOTICE**

- Ensure all connectors are securely and correctly connected.
- Verify that the door locks and unlocks properly, and opens and closes smoothly.
- Replace any damaged clips or pin-type retainers.
- Confirm that the glass operates correctly without obstruction or abnormal noise.

**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Model (SK3)	May 1, 2022 to July 19, 2024

**REQUIRED PART:**

Part Name	Part Number	Figure	Qty.	Comments
Main Power Window Switch	93571 K0106QQK		1	

**WARRANTY INFORMATION:**

**N Code: N99 C Code: C99**

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	93571 K0105	0	Power Window Main Switch Replacement	250061R1	0.3 M/H	93571 K0106QQK	1

For Substitute Transportation policy, please refer to [Service Policy and Procedures Manual \(SPPM\) 6.11 "Kia Substitute Transportation"](#).

