

<b>Subject</b>	<b>Zero Gravity Sofa Repair</b>					<b>Number</b>	25-003
						<b>Date</b>	10/24/2025
						<b>Model</b>	Solitude Models
						<b>Build Date</b>	Aug 2022 - July 2025
<b>Circulate To:</b>	Service Manager	x	Parts Manager	x	Technician	x	
	Warranty Admin	x	Sales Manager	x	Part Number (s)	693640 & 693209	
<b>Concern:</b>	Complaint of tipping forward when trying to exit the seat from reclined position.						
<b>Remedy:</b>	The remedy is to secure the rear of the seat to the floor with a bracket.						
<b>Flat Rate:</b>	Code 920016 and 0.5 Approved Time (Includes Admin)						

**Rear Bracket Part# Rear Bracket part # 693640. Front Bracket part # 693209.**

**Step 1:**

Raise the front footrest of the recliners. Remove the front brackets (693209) from the front frame of the furniture. if you don't have this bracket, you will need to remove the screws and install in the front frame.

**Step 2:**

Once the screw or brackets are removed, pull the recliner forward.

**Step 3:**

Position the rear bracket (693640) in place about 12" away from the rear wall or cabinet behind the recliner; centering the bracket side to side where your furniture sits. The measurement is generally 31 1/2" to center of rear bracket in most applications.



**Step 4:**

With the bracket in the correct position, screw it down to the floor using 1" screws to secure the bracket to the floor.



**Step 5:**

With the rear bracket screwed into place slide your furniture into place and push it back into the rear bracket.

**Step 6:**

Reinstall the screws to the front bracket to complete this install.