

Circular Letter

FROM: Maserati TSO

TO: Maserati Network



**Maserati**

PERSONAL SERVICE LAB

MASTERS OF CARE

# Stop Field Action

DATE: OCTOBER 14, 2025

Please be informed that the Rapid Update campaigns listed in the attachment will be closed according to the following schedule:

## Rapid Update Campaign Closure Schedule

Please note that the Rapid Update campaigns listed in the attached document are scheduled to close in two phases:

- **First Batch:** Closure will begin on **October 20, 2025**
- **Second Batch:** Closure will begin on **December 12, 2025**

From these dates onward, **claims with Cost Code 23 will no longer be accepted.**

**IMPORTANT NOTE:** For campaign #712 "**M189 M190 MY24 - Air Suspension Full Customer Protection (ALUMINIUM SOL)**" only, if there are still cars NOT SOLD and not yet refurbished with the new suspensions on the closing date of December 12th, the campaign will be left open.

Additionally, **as of today, the Mandatory status will be removed** for all listed campaigns to facilitate management during the closing period.

We kindly ask you to review the attached list and plan the necessary activities to ensure proper campaign closure.

For any questions or support, please contact your RAM.

Thank you for your cooperation.

TECHNICAL SERVICE OPERATIONS

## Field Action LIST – 1° batch

Campaign Number	Campaign Description	Closure Date
517	MCA TBM FOTA update 4.34 SQDF missing data	20/10/2025
529	MC20 MY22 coolant leakage from water pump (idler replacement)	20/10/2025
549	M161 V8 cavo motore L	20/10/2025
576	MC20 Door striker baseplate detachment	20/10/2025
585	MC20 MY22 Half Shafts Replacement	20/10/2025

## Field Action LIST – 2° batch

Campaign Number	Campaign Description	Closure Date
643	M240 sbiancamento guarnizione porta	12/12/2025
669	M189 Air Spring check	12/12/2025
684	M189 Leak from Air Spring - Extension	12/12/2025
689	M182 RFHM Repositioning	12/12/2025
705	M240 Tremec transmission leak	12/12/2025
712	M189 M190 MY24 - Air Suspension Full Customer Protection (ALLUMINUM SOL)	12/12/2025
715	M189 Multi-SW Updates Regrouping (BCM-CVPAM-PLGM-BSM-ICS-IPC)	12/12/2025
720	M240 DCSD SW Update	12/12/2025
724	M240 ECM SW Update	12/12/2025
725	M189 M190 Multi-HW	12/12/2025
726	M182 Door to body	12/12/2025
727	GC Wrong TBM EMEA-NAFTA	12/12/2025
728	M189 BEV - Front HalfShaft screws loosening	12/12/2025