

## SOFTWARE RELEASE 3.4.0.A

### Quality Improvement

Software release 3.4.0.A is an over-the-air (OTA) quality action to improve driver experience, vehicle performance, and vehicle diagnostics.

### Summary of Changes

- Digital display firmware upgrade.
- Improve digital display menu navigation.
- Driver feedback for pending gear selection.
- Improved cooling system diagnostics and performance.
- Improved HV battery diagnostics.
- Improved fault code reporting.
- Improved efuse trip handling on MY2024 EPIC S/SL and MY2025 S/SL vehicles.

**Release Date:** Sept. 30, 2025

### Update Instructions

No action required by the vehicle owner. The latest software version will be updated by our field service technicians or automatically by an over-the-air (OTA) update push, both free of charge. Our field service technicians are available if you have any questions or concerns with your vehicle (1-650-458-4804).

### Vehicle Models Affected

Motiv vehicles sold in US and Canada with Model Years and Model Types shown below

Model Year	Model Name
2019	EPIC 4
2019	EPIC 5
2019	EPIC 6
2020	EPIC 4
2020	EPIC 5
2020	EPIC 6
2021	EPIC E-450
2021	EPIC F-59
2021	EPIC F-53
2022	EPIC E-450
2022	EPIC F-59
2022	EPIC F-53

Model Year	Model Name
2023	EPIC E-450
2023	EPIC F-59
2023	EPIC F-53
2024	EPIC 4
2024	EPIC F-59
2024	EPIC F-53
2024	EPIC S
2024	EPIC SL
2025	EPIC 4
2025	S
2025	SL