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| REFERENCE: | TSB: 08-326-25 REV. A GROUP: 08 - Electrical | Date: | October 18, 2025 | REVISION: | 08-326-25 |
| VEHICLES AFFECTED: | 2025 (DP) RAM 4500/5500 Cab Chassis | | | MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input checked="" type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the North and South America markets. | |
| CUSTOMER SYMPTOM: | Customers may experience one or more of the following: <ul style="list-style-type: none"> • SGW module is not responding to diagnostics and showing offline. • If message for FOTA appears, then a manual flash is required for SGW update. • Diagnostic Trouble Code (DTC) U3033 - 00 Control module security certificate Missing/Invalid is active or stored and cannot clear. This DTC will not turn on the Malfunction Indicator Light (MIL). | | | | |
| CAUSE: | SGW Software Flash | | | | |

This bulletin supersedes Technical Service Bulletin (TSB) 08-326-25, date of issue September 27, 2025, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include converting this bulletin to Information Only and adding a cancellation note.

NOTE: This service action is canceled. In the event the customer reports an applicable symptom/condition, please follow published service information to diagnose and repair.

POLICY:

Information Only.