

**Technical Service Bulletin (TSB)**  
**Security Gateway Module (SGW) Software Update**

<b>REFERENCE:</b>	<b>TSB:</b> 08-322-25 REV. A <b>GROUP:</b> 08 - Electrical	<b>Date:</b>	October 18, 2025	<b>REVISION:</b>	08-322-25
<b>VEHICLES AFFECTED:</b>	<b>2026 (DD) RAM 3500 Cab Chassis</b> <b>This bulletin applies to vehicles built on or before August 21, 2025 (MDH 0821XX).</b>			<b>MARKET APPLICABILITY:</b> <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input checked="" type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH <b>NOTE: This bulletin applies to the North and South America markets.</b>	
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may experience one or more of the following:</b> <ul style="list-style-type: none"> <li>● SGW module is not responding to diagnostics and showing offline.</li> <li>● If message for FOTA appears, then a manual flash is required for SGW update.</li> <li>● Diagnostic Trouble Code (DTC) U3033 - 00 Control module security certificate Missing/Invalid is active or stored and cannot clear. <b>This DTC will not turn on the Malfunction Indicator Light (MIL).</b></li> </ul>				
<b>CAUSE:</b>	SGW Software Flash				

**This bulletin supersedes Technical Service Bulletin (TSB) 08-322-25, date of issue September 27, 2025, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include converting this bulletin to Information Only and adding a cancellation note.**

**NOTE: This service action is canceled. In the event the customer reports an applicable symptom/condition, please follow published service information to diagnose and repair.**

**POLICY:**

Information Only.