



STAR ONLINE PUBLICATION



Case Number: S2523000042 Rev A.

Release Date: October 2025

Symptom/Vehicle Issue: Forward Collision Warning (FCW) Indicator On The Cluster.

Customer Complaint/Technician Observation: The owner may complain of Forward Collision Warning (FCW) indicator turning on intermittently on the cluster, adapter cruise control (ACC) may not work. Technicians may or may not see active FCW indicator on the cluster. WiTECH may or may not show a related DTC.



Diagnosis:

1. Obtain a vehicle scan report with wiTECH. Verify if there is any ACC, PEB related DTC. Active or stored DTC like C14A4-00 or C14A5 may activate FCW warning. Refer to related procedures for repair guidance in Service Library

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

2. Check IPC, ACC, PEB and radio software version, update the module if needed.
3. Verify the radio settings from Vehicle → Settings → Safety & Driving Assistance → Automatic Emergency Braking.
4. Change the setting of Forward Collision Warning to Warning + Active Braking
5. Change the setting of Pedestrian Emergency Braking to Warning + Active Braking (Skip if the setting is not available)
6. Exit the setting and perform ECU deep sleep or turn off the vehicle leaving it for 20 minutes
7. Turn on the vehicle and see if the FCW light is still active on the cluster.

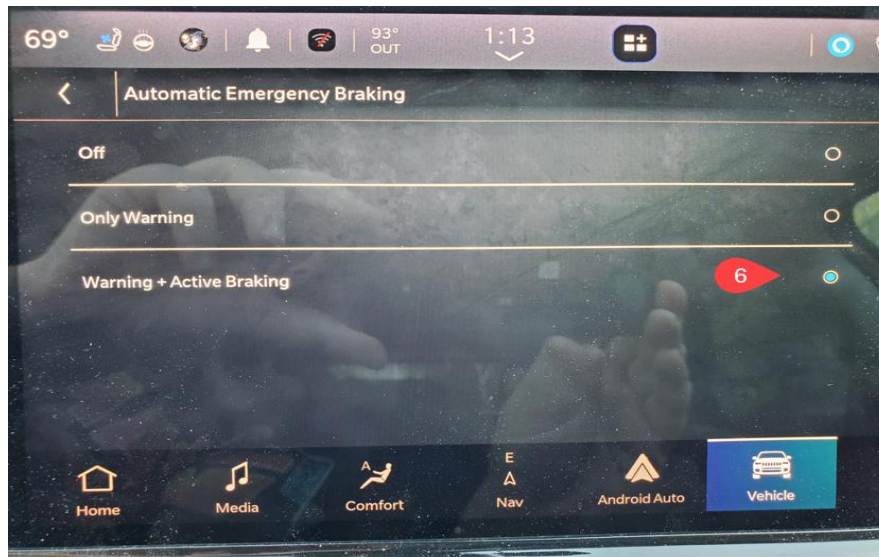
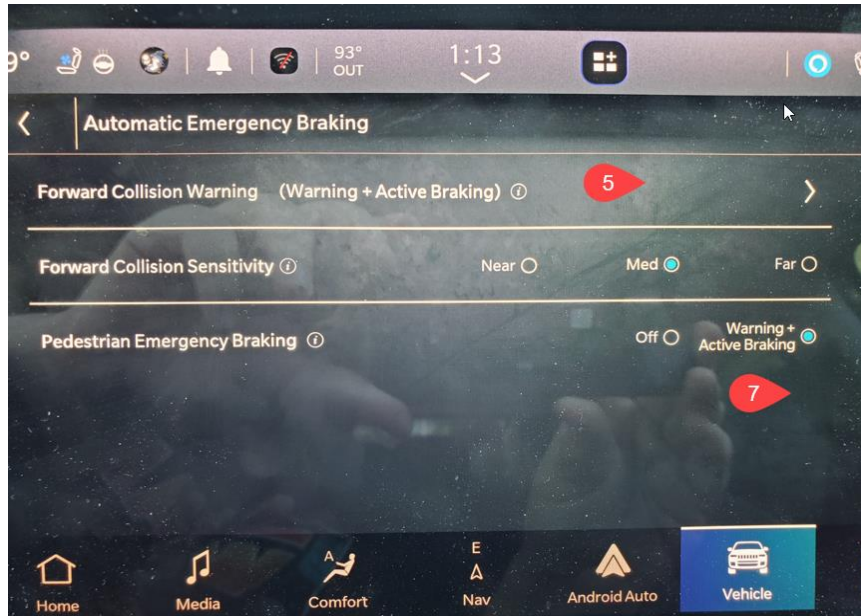


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