

REFERENCE:	TSB: 09-029-25 GROUP: 09 - Engine	Date:	October 22, 2025	REVISION:	—
VEHICLES AFFECTED:	<p>2019 - 2026 (DP) RAM 4500/5500 Cab Chassis 2019 - 2026 (DJ) RAM 2500 Pickup 2019 - 2026 (D2) RAM 3500 Pickup 2019 - 2026 (DD) RAM 3500 Cab Chassis This bulletin applies to vehicles equipped with a 6.7L I6 Cummins Turbo Diesel Engine (Sales Codes ETL, ETM or ETN).</p>	MARKET APPLICABILITY:			
CUSTOMER SYMPTOM:	<p>Customers may comment on one or more of the following:</p> <ul style="list-style-type: none"> • Ticking noise. • Clicking noise. • Engine noise. 				
CAUSE:	Worn or damaged valve train components				

NA MEA
 SA IAP
 EE CH

NOTE: This bulletin applies to the North America markets.

DISCUSSION:

This Information Only TSB is to communicate a newly published aid in diagnosing ticking, clicking and engine noises for Cummins 6.7L engines.

Refer to the detailed procedures available in DealerCONNECT > Service Library> under: **09 - Engine, 6.7L Diesel / Diagnosis and Testing Fig. 1.**

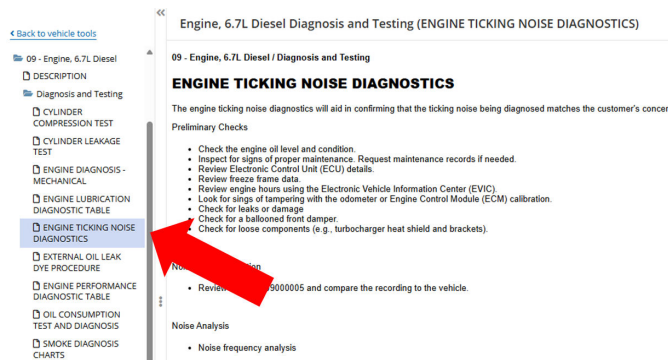


Fig. 1
Engine Ticking Noise Diagnostics

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