



TECHNICAL SERVICE BULLETIN

Sagging Headliner/Gap - Weatherstrip/Headliner Overlap

25-2500

20 October
2025

This bulletin supersedes 23-2334. Reason for update: update the model years affected and part list

Model:

Ford 2018-2023 Mustang

Markets: North American markets only

Issue: Some of the vehicles listed in the Model statement above may exhibit a sagging headliner or a gap where the headliner meets the upper door weatherstrip.

Action: For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to install the door frame mouldings.

Parts

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
FR3Z-6302565-D	1	1	1	Left Black Door Frame Moulding
FR3Z-6302564-E	1	1	1	Right Black Door Frame Moulding
FR3Z-6302565-E	1	1	1	Left Bright Door Frame Moulding
FR3Z-6302564-D	1	1	1	Right Bright Door Frame Moulding

Service part numbers and "number in package" quantity may change after publication, thus also affecting the "package order quantity". Refer to the parts catalog for the latest information.

Claim Quantity refers to the total number of individual pieces required to repair the vehicle.

Package Order Quantity refers to the amount of the service part number package(s) required to repair the vehicle.

Number In Package refers to the number of individual pieces included in a service part number package, also known as unit of issue (UOI).

As Needed indicates the part is necessary but amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

Only If Necessary indicates the part is not mandatory. Refer to the Service Procedure to determine the inspection/inclusion criteria.

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Service Part New Vehicle (SPNV)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SPNV/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2018-2023 Mustang Coupe: Replace One (1) Door Frame Moulding Following The Service Procedure (Do Not Use With Any Other Labor Operations)	252500A	0.3 Hrs.
2018-2023 Mustang Coupe: Replace Both (2) Door Frame Mouldings Following The Service Procedure (Do Not Use With Any Other Labor Operations)	252500B	0.5 Hrs.

Repair/Claim Coding

Causal Part:	6302565
Condition Code:	02

Service Procedure

1. Partially remove the upper door weatherstrip from the door frame moulding. (Figure 1)

Figure 1



2. Remove the 8 retaining screws securing the door frame moulding. (Figure 2)

(1). Tighten to 1 Nm (8.85 lb-in.).

Figure 2



3. Remove and discard the door frame moulding.
4. To install the new door frame moulding, reverse the removal procedure.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.