



# Service Bulletin

Bulletin No.: 25-NA-119

Date: May, 2025

## TECHNICAL

**Subject: Service Safety Restraint Message Displayed on the Driver Information Center (DIC)**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade ESV	2024	2025	-	—	All	All
	Escalade	2024	2025				
Chevrolet	Blazer	2024	2025				
	Silverado 1500	2024	2025				
	Silverado 2500HD / 3500HD	2024	2025				
	Suburban	2024	2025				
	Tahoe	2024	2025				
GMC	Sierra 1500	2024	2025				
	Sierra 2500HD / 3500HD	2024	2025				
	Yukon	2024	2025				
	Yukon XL	2024	2025				

<b>Involved Region or Country</b>	North America, Europe, Kazakhstan, Uzbekistan, Russia, Middle East, Brazil (Mercosur), Japan, S. Korea, China - SGM, China GMPI
<b>Condition</b>	Some customers may comment on one or more of the following conditions: Service Safety Restraint Message displayed on the DIC Airbag malfunction indicator illuminated. During diagnosis, a technician may find DTC B0001-1B and/or B0002-1B set or B0012-OD and/or B0013-OD set (depends on the vehicle model).
<b>Cause</b>	The cause of the condition may be a poorly seated airbag inflator connector causing a high resistance condition.
<b>Correction</b>	<i><b>Danger: Do not use a volt ohm meter or other device to check the electrical resistance of any SIR deployment component regardless if the connector is close to the inflator or far away from it. Test equipment can generate currents that may be large enough to ignite the squib used to initiate deployment which could lead to severe injuries or death. Even with a shorting clip in place, some test equipment could deliver more current than the shorting clip can safely shunt away.</b></i> Refer to <i>SIR Service Precautions</i> in SI. Refer to <i>SIR Disabling and Enabling</i> in SI.

### Service Procedure

**Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.**

Using Techline Connect, verify the appropriate scan tool Deployment Loop Resistance parameter stays consistently between 2.1 and 4.0 Ω without any spikes or dropouts while turning the steering wheel 360 degrees in one direction then back 360 degrees in the other direction.

If within 2.1 and 4.0  $\Omega$  without any spikes or dropouts A fault is not currently present.

If resistance spikes occur, disconnect and reconnect the connectors, at the F107 Steering Wheel Airbag inspecting for damage or corrosion and repeat lock to lock steering wheel rotation resistance test.

If resistance spikes are no longer present, no further repairs are needed.

If resistance spikes remain, replace the F107 Steering Wheel Airbag and the X85 Steering Wheel Airbag Coil. Refer to *Steering Wheel Airbag and Coil Replacement Procedure* in SI.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6450380	Steering Wheel Airbag Replacement	Use Published Labor Operation Time
6480498*	Steering Wheel Airbag harness disconnect/reconnect.	0.8 Hr.

\*This is a unique Labor Operation for Bulletin use only.

**Important:** \*\*To avoid warranty transaction rejections, carefully read and follow the instructions below:

Labour Time [\[Top\]](#)

Labour Operation Code:

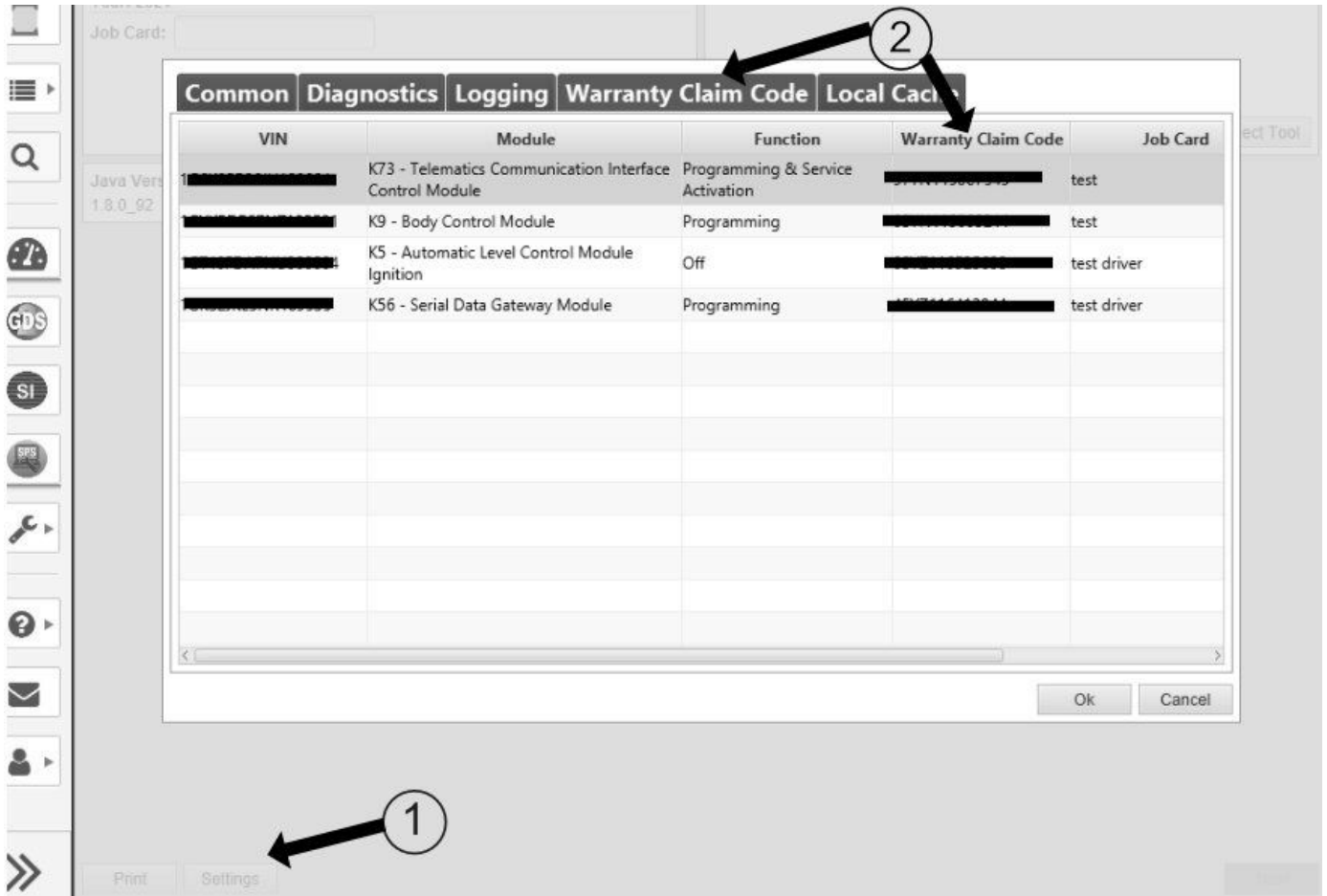
Additional labour op code information:

SPS Warranty Claim Code:

6125814

- The Warranty Claim Code must be accurately entered in the "Warranty Claim Code" field of the transaction.
- When more than one Warranty Claim Code is generated for a programming event, it is required to document all Warranty Claim Codes in the "Correction" field on the job card. Dealers must also enter one of the codes in the "Warranty Claim Code" field of the transaction, otherwise the transaction will reject. It is best practice to enter the FINAL code provided by SPS2.

### Warranty Claim Code Information Retrieval



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If the Warranty Claim Code was not recorded on the Job Card, the code can be retrieved in the SPS2 system as follows:

1. Open TLC on the computer used to program the vehicle.
2. Select and start SPS2.
3. Select Settings (1).
4. Select the Warranty Claim Code tab (2).

The VIN, Warranty Claim Code and Date/Time will be listed on a roster of recent programming events. If the code is retrievable, dealers should resubmit the transaction making sure to include the code in the SPS Warranty Claim Code field.

<b>Version</b>	1
<b>Modified</b>	Released May 09, 2025

