



Service Bulletin

Bulletin No.: PIT6444


Date: October, 2025

PRELIMINARY INFORMATION

Subject: FCC and RCC Screen Delamination Protective Film Removal

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CELESTIQ	2025 - 2026		All	All	All	All
Cadillac	Escalade	2025 - 2026		All	All	All	All
Cadillac	Escalade ESV	2025 - 2026		All	All	All	All
Cadillac	ESCALADE IQ	2025-2026		All	All	All	All
Cadillac	ESCALADE IQL	2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IVE

<p>Condition</p>	<p>Some Customers may comment that delamination or bubbles on FCC(Front Command Center) and/or RCC(Rear Command Console) screen.</p>  <p style="text-align: right;">7008820</p>
<p>Cause</p>	<p>The screen protective film has not been removed.</p>

Correction

The screen protective film is needed to be removed.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3481368	Remove screen protective films	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	10/17/2025 Created on.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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