



Service Bulletin

Bulletin No.: PIC6551A

Date: October, 2025

PRELIMINARY INFORMATION

Subject:

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
All	All	2021 - 2025		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	Equipped with IOR radio
Condition	Some customers may comment that their wireless CarPlay or Android Auto will no longer work, but when plugged in to the USB port it does work.
Cause	This can be due to the MEC (Manufacture Enable Counter) in the radio no longer at 0.

Correction

Please go into radio with GDS2 and perform the MEC counter reset, that should regain functionality of wireless CarPlay and Android Auto.

If the issue still persist, please refer to SI diagnostics.

Version	1
Modified	05/08/2024 - Created on. 10/15/2025 - Updated Model Year

