



Service Bulletin

Bulletin No.: PIT6382A

Date: October, 2025

PRELIMINARY INFORMATION

Subject: Rear HVAC Controls Do Not Stay Locked

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	VISTIQ	2026		ALL	ALL	ALL	ALL

Involved Region or Country	North America
Condition	A customer may state that they lock the rear HVAC control in settings and the next time they start the vehicle it is unlocked. They may also note that when checking settings it still shows locked. If they unlock and lock rear HVAC again in settings it will be locked until the next ignition cycle.
Cause	Software Anomaly

Correction

Please advise the customer that GM is sorry for the inconvenience and Engineering is currently working on a design improvement which will be made available on or before March, 2026.

The PI will be updated or replaced with TSB once a determination has been made.

Additional SI Keywords

auxiliary, control, HVAC, hvac, lock, locked, rear

Version	2
Modified	05/12/2025 - Created on. 10/15/25- Updates to the correction.

