



# Service Bulletin

Bulletin No.: PIC6601B

Date: October, 2025

## PRELIMINARY INFORMATION

**Subject: Diagnostic Tip: Rattle Tick Creak Noise in Dash**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	OPTIQ	2025		SOP	January 27, 2025	All	All
Chevrolet	Equinox EV	2025		SOP	January 27, 2025	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Customers may comment on a creak, rattle or, tick noise from the LH side of the dash over small bumps and during parking lot type maneuvers.
<b>Cause</b>	Possible loose front compartment upper side rail brace bolts in the LF wheel well.

### Correction

Dealers will need to remove the LH wheelhouse liner following directions outlined in SI document 6682989.

Inspect the Body Hinge Pillar Brace bolts for looseness.

If the bolts are not loose, then this PI does Not apply and, the tech will need to continue with diagnosis to root cause noise issue.

If loose, torque fasteners to 22 Nm (16 lb ft), then re-install wheelhouse liner.



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### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1430490	Front Wheelhouse Liner Replacement	Use Standard Published Labor Time
1080508	Re-tighten bolts (Body Hinge Pillar Brace)	0.1 Hr.
*This is a unique Labor Operation for Bulletin use only.		

<b>Version</b>	3
<b>Modified</b>	04/11/2025 - Created on. 05/12/2025 - Updated Correction. 10/13/2025 - Updated Models.