



QUALITY ACTION

CAMPAIGN BULLETIN

Shorting Terminal

Reference: P5A27
Date: October 17, 2025

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect:
2026 LEAF (ZE2)	NA	269	October 17, 2025	NO

*******Dealer Announcement*******

To ensure continued customer satisfaction and confidence, Nissan is conducting a Dealer Quality Action on certain model year 2026 Nissan LEAF vehicles identified in Service Comm and DBS National Service History.

On affected vehicles, Remote Rear Defrost, Front Wiper Deicer, and Heated Door Mirrors may be unavailable via the smartphone app when the Defrost and Deicer systems are active. This condition may be caused by an incorrect installation position of the shorting terminal within the fuse block.

Nissan dealers will inspect the affected vehicles and, if necessary, correct the shorting terminal installation to restore full remote functionality.

*******What Dealers Should Do*******

PLEASE FOLLOW THE ATTACHED INSTRUCTIONS:

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **P5A27**
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - **Some vehicles may still be in transit. Please continue to check newly arriving inventory for applicability.**
2. Use the attached procedure to remedy any vehicles affected by this quality action prior to sale.
3. The service department should submit the applicable claim using the claims coding provided in the attached procedure for the action performed to close the campaign in Service Comm and release the vehicle.

NISSAN NORTH AMERICA, INC.
Total Customer Satisfaction



P5A27 – 2026 LEAF DEFROST SHORTING TERMINAL

Release Date:10/17/2025

Version #1

SERVICE PROCEDURE

IMPORTANT:

Before starting this procedure, verify the ignition is OFF.

1. Open the front passenger door to the full open position.



Figure 1

2. Open the glove box and move the contents to the passenger floor.



Figure 2

3. Locate the fuse block J/B cover inside the glovebox.
- The fuse block J/B cover will be located on the back right side of the glovebox

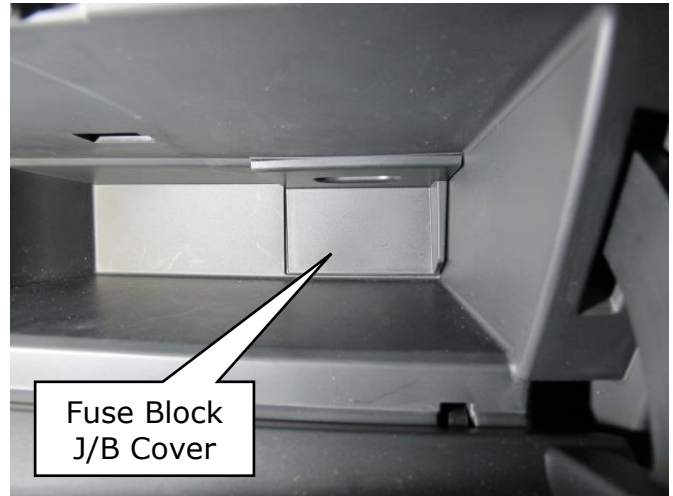


Figure 3

4. Remove the fuse block J/B cover.
- Pull down on the fuse block J/B cover to release it from the glovebox

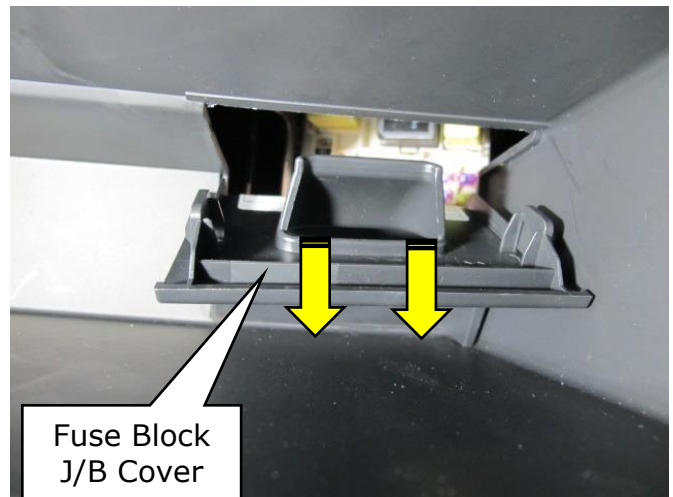


Figure 4

5. Locate the fuse block J/B black "ST" shorting terminal in the upper left corner.
- Refer to Figures 5 and 6

IMPORTANT:

There are (2) black "ST" shorting terminals in the fuse block J/B. This procedure only applies to the one in the upper left corner of the fuse block J/B.



Figure 5



Figure 6

6. Move the **black** "ST" shorting terminal found in the upper left corner of the fuse block J/B **UP** one position.
- Use long needle nose pliers to remove and reinstall the "ST" shorting terminal **UP** one position
 - Refer to Figures 7 and 8 (The glovebox was removed for these photos, glovebox removal is not required for the repair)
 - Verify the "ST" shorting terminal is fully seated

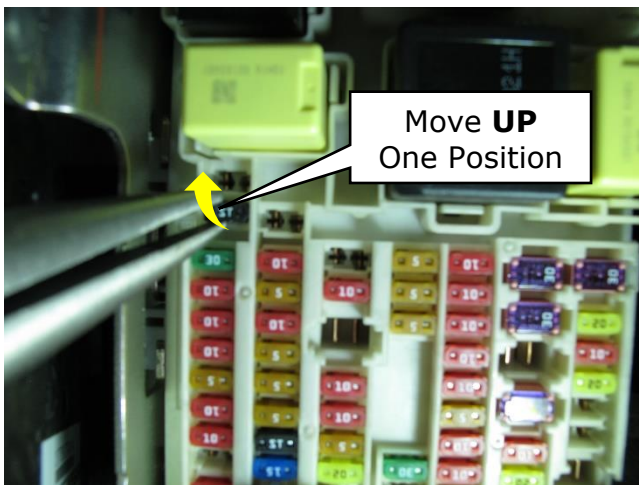


Figure 7

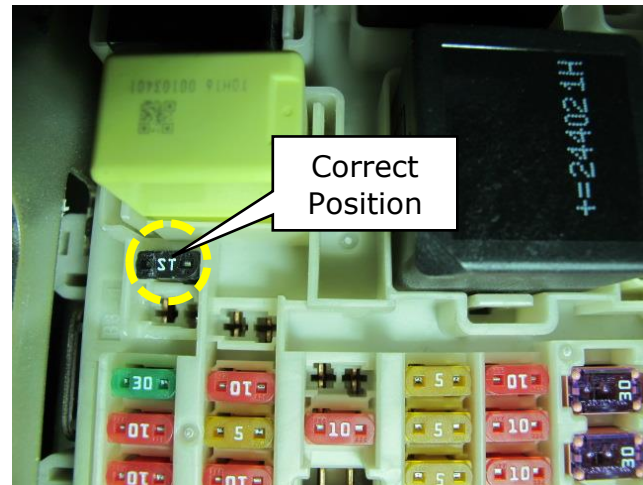


Figure 8

7. Install the fuse block J/B cover.

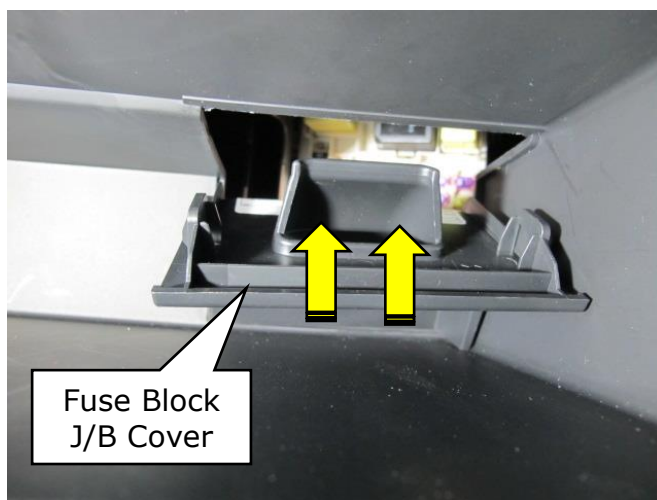


Figure 9

8. Put the contents of the glovebox back into the glove box and close the glove box door.

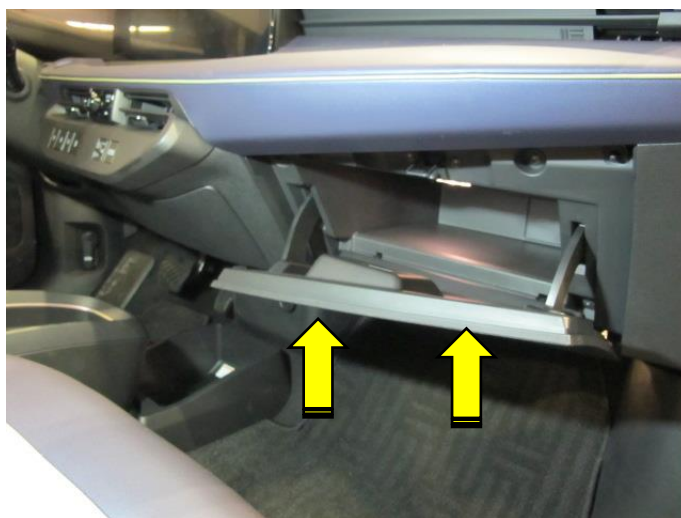


Figure 10

9. Close the front passenger door. The procedure is complete.



Figure 11

CLAIMS INFORMATION:

Submit a "CM" line claim using the following claims coding:

Campaign ("CM") ID	Description	Op code	FRT
P5A27	Move "ST" Shorting Terminal	P5A270	0.2 hr

AMENDMENT HISTORY

PUBLISHED DATE	DESCRIPTION
10/16/2025	Original Publication

