

Technical Service Bulletin

Topic	ACC Unavailable-Traffic Assist Failure-Safeguard Failure-Radar Malfunction Warning DIP - Numerous DTC's within 0013
Market area	Bentley: worldwide (2WBE),China 723 Volkswagen (Anhui) Automotive CO (6723),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2064648/6
Level	EH
Status	Released for publishing
Release date	Oct 8, 2025

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
0013 - Adaptive cruise control	B200FF0: Internal malfunction		Intermittent
0013 - Adaptive cruise control	B200FF0: Internal malfunction		static

New customer code

Object of complaint	Complaint type	Position
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> no function	
vehicle service -> vehicle diagnosis -> Guided Fault Finding (GFF)	control modules, services -> with fault stored in the DTC memory	
assistance systems, comfort controls -> cruise control\distance regulation system	functionality	
assistance systems, comfort controls -> cross-traffic assist	functionality	
assistance systems, comfort controls -> cruise control\distance regulation -> adaptive cruise control system	functionality -> operation sequence incorrect	

Vehicle data

New GT/C - New Flying Spur - Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*

3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S3*	2024	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
3S4*	2024	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
4V1*	2024	E		*	*	*
4V1*	2025	E		*	*	*
4V1*	2026	E		*	*	*
Z23*	2025	E		*	*	*
Z24*	2025	E		*	*	*
Z32*	2025	E		*	*	*
Z32*	2026	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*
ZV1*	2023	E		*	*	*
ZV1*	2024	E		*	*	*
ZV1*	2025	E		*	*	*

PR numbers

PR numbers
?:with 8T3
?:or ??:with 8T4

?:or ?:with 8T8

Documents

Document name
master.xml

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ACC Unavailable-Traffic Assist Failure-Safeguard Failure-Radar Malfunction Warning
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Condition

Customer statement

One or numerous of the following issues are evident:

- ACC Failure
- Traffic Assist Failure
- Safeguard Failure
- Radar Malfunction

Workshop findings

One or a combination of the following DTC's and symptom codes are evident within address 0013

- B200FF0 with Symptom code(s) 1367 and/or 1313 and/or 1334 - Internal Malfunction

Technical Background

In the event that one or more of the symptoms are evident in conjunction with the listed DTC and symptom code(s), the operative should refer to the instructions within the Measure section of this TPI

Production Solution

Not applicable

Service

1) Referring to Rep.Gr 45 - Replace ACC control units (J428,J850)

NOTE: Within the afore mentioned procedure there are single use items which must be replaced and not reused. Ensure that new replacements are available prior to starting this procedure



Ensure all required Drive assist systems are calibrated as per Repair manual instruction

***IMPORTANT:
Radar
alignment
MUST ONLY
be carried out
once all
wheels have
been
successfully***

***aligned.
Refer to Rep.
Gr 44***

Warranty

Warranty type - 110 or 910

Damage service number - 9163

Damage code – 0040

Alignment of applicable driver assist systems (Depending on vehicle specification)

- Vehicle front + rear measured wheel alignment checked - 44 95 03 00 - 110 TU
- Rear wheel camber adjust - 44 94 15 50 - 30 TU
- Rear wheel track adjust - 44 93 15 50 - 30 TU
- Front wheel camber adjust - 44 89 15 50 - 40 TU
- Front wheel track adjust - 44 88 15 50 - 20 TU
- (ACC) - Radar sensor checked + adjusted - 91 63 05 51 - 30 TU
- Overhead view camera adjusted - 90 83 15 00 - 40 TU
- Driver assist camera adjusted - 96 38 15 50 - 120 TU
- Control unit for (Lane change assist) adjusted - 96 35 15 00 - 50 TU
- Night vision system calibration - 90 80 15 50 - 40 TU
- Headlamps to adjust - 94 15 16 00 20 TU

Road test

Labour Operation Code 01 21 00 00

Time 50 TU

New GT/GTC and New Flying Spur

ACC control units (J428,J850) replacement

Labour operation code - 91632050

Time - 20 TU's

Front air grilles Remove and refit

Labour operation code - 66042000

Time - 20 TU's

Bentayga

ACC control units (J428,J850) replacement including Front air grille remove and refit

Labour operation code - 91 63 20 00

Time - 40 TU's

Required Parts and Tools

Refer to the ETKA parts catalogue