



October 15, 2025

## ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc. is conducting a Voluntary Service Campaign to upgrade the Body Domain Controller (BDC) software logic in the following vehicles equipped with Forward/Reverse Parking Distance Warning (PDW):

- Certain 2026 MY Sportage vehicles, manufactured from March 18, 2025 through September 11, 2025
- Certain 2026 MY Sportage Hybrid (HEV) vehicles, manufactured from June 23, 2025 through September 2, 2025
- Certain 2026 MY Sportage Plug-in Hybrid (PHEV) vehicles, manufactured from July 15, 2025 through August 28, 2025

Due to a communication fault within the Body Domain Controller (BDC) in the subject vehicles, the Parking Distance Warning (PDW) system may operate intermittently. As a result, the PDW system may not trigger warning sounds or display visual warning indications to nearby objects when the vehicle is stopped or driven at low speeds.

Dealers will update the BDC software to improve signal integrity and reduce the likelihood of communication disruptions. This campaign will be performed free of charge at no cost to the customer.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) during the week of October 15, 2025.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide, both of which describe the issue. Kia will mail notices to the affected vehicle owners beginning on **October 17, 2025**.

Please make personnel in your dealership familiar with the details of this Voluntary Service Campaign so they may respond to customer inquiries and requests appropriately. This Voluntary Service Campaign is an opportunity for your service department to deliver an exceptional service experience to customers who may not have otherwise scheduled service. Providing customers with easy scheduling and timely service increases the chance they will return to your service department for future service needs.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary service campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department  
Enclosures