



SIM 65 11 25

BLUETOOTH DEVICES WILL NOT CONNECT AFTER 25-07-5XX – HU-H6
2025-10-09

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Affected Option Code
F65	MINI Cooper 4 Door	With HU-H6
F66	MINI Cooper 2 Door	
F67	MINI Cooper Convertible	
U25	MINI Countryman incl. Battery Electric Vehicle	

SITUATION

After the software update to version ...25-07-5XX, currently connected Bluetooth devices are not able to automatically reconnect to the head unit 6 (HU-H6).

CAUSE

Software improvements to the Bluetooth connection setup protocols.

CORRECTION

Bluetooth devices must be deleted and manually reconnected to the HU-H6.

PROCEDURE

Bluetooth connection protocols have been improved with I-level ...25-7-5XX. New parameters improve connections by dividing the platform protocol for connectivity from one protocol into two separate systems for telephony and wireless services.

Due to the extensive revision of the connectivity platform, previously connected Bluetooth devices will not be able to interface with the new protocols using the original connection information. The Bluetooth devices require an update of the connection information by initiating a new connection.

Delete the paired Bluetooth devices in the Mobile Devices app, then reconnect the device in the same app.

CLAIM INFORMATION

This Service Information Bulletin provides technical and updated software-related information.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

