



SIM 65 10 25

SXM RADIO SPORADICALLY UNAVAILABLE – HU-H6

2025-10-09

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

## MODEL

E-Series	Model Description	Affected Option Code
F65	MINI Cooper 4 Door	With HU-H6
F66	MINI Cooper 2 Door	
F67	MINI Cooper Convertible	
U25	MINI Countryman incl. Battery Electric Vehicle	

## SITUATION

Occasionally the SiriusXM (aka SXM) Satellite Radio may be unavailable in the head unit 6 (HU-H6).

## CAUSE

Unfavorable software in the SiriusXM app.

## CORRECTION

Update the SiriusMX app.

## PROCEDURE

Check the versions of the SiriusXM app in the MINI Connected Store. If the SiriusXM app version is lower than 12.2.40, then update the SiriusXM app to the current version.

Update the SiriusXM app through the MINI Connected Store using the following path:

- MINI Connected Store
- Apps
- Manage
- SiriusXM
- Update

If the SiriusXM app is at the most current version, proceed with standard diagnosis.

## CLAIM INFORMATION

This Service Information Bulletin provides technical and updated software-related information.

## FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
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