



STAR ONLINE PUBLICATION



Case Number: S2524000012

Release Date: October 2025

Symptom/Vehicle Issue: High Voltage Air Conditioning Refrigerant Dye

Discussion: When performing HVAC component replacement on hybrid or electric vehicles that require refrigerant dye injection, technicians must use AC Refrigerant POE-Based Dye, P/N 68676852AA.

This dye is specifically formulated with polyolester (POE) oil compatibility, ensuring safe use with high-voltage electric A/C compressors and hybrid system refrigerants

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.