



# TECHNICAL SERVICE BULLETIN

## Wind/Whistle Noise

**25-2478**

08 October  
2025

### Model:

<b>Ford</b> 2025 F-150	Built on 01-Mar-2025 and through 29-Jun-2025 Trailer Tow Mirrors (Minor Feature Code BSHBD or BSHBE)
2025 F-Super Duty	Built on 01-Mar-2025 and through 29-Jun-2025

**Markets:** North American markets only

**Issue:** Some of the vehicles listed in the Model statement above may exhibit a wind noise and/or whistle coming from the exterior mirror. This may be due to a gap in the arm cover. To confirm an F-150 vehicle is built with minor feature codes BSHBD or BSHBE, review the build information by double-clicking the VIN in the upper left-hand corner in the PTS.

**Action:** For vehicles that meet all of the criteria in the Issue and Model Statements, follow the Service Procedure to add flock tape to the mirror housings.

### Parts

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
164-R4903	4	1	24	Rotunda Flock Tape Strips

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Service Part New Vehicle (SPNV)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SPNV/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

Description	Operation No.	Time
2025 F-150/F-Super Duty With Trailer Tow Mirrors: Install Flock Tape On One (1) Side Mirror Includes Time For Road Test To Verify Concern Following The Service Procedure	252478A	0.6 Hrs.
2025 F-150/F-Super Duty With Trailer Tow Mirrors: Install Flock Tape On Both (2) Side Mirrors Includes Time For Road Test To Verify Concern Following The Service Procedure	252478B	0.8 Hrs.

### Repair/Claim Coding

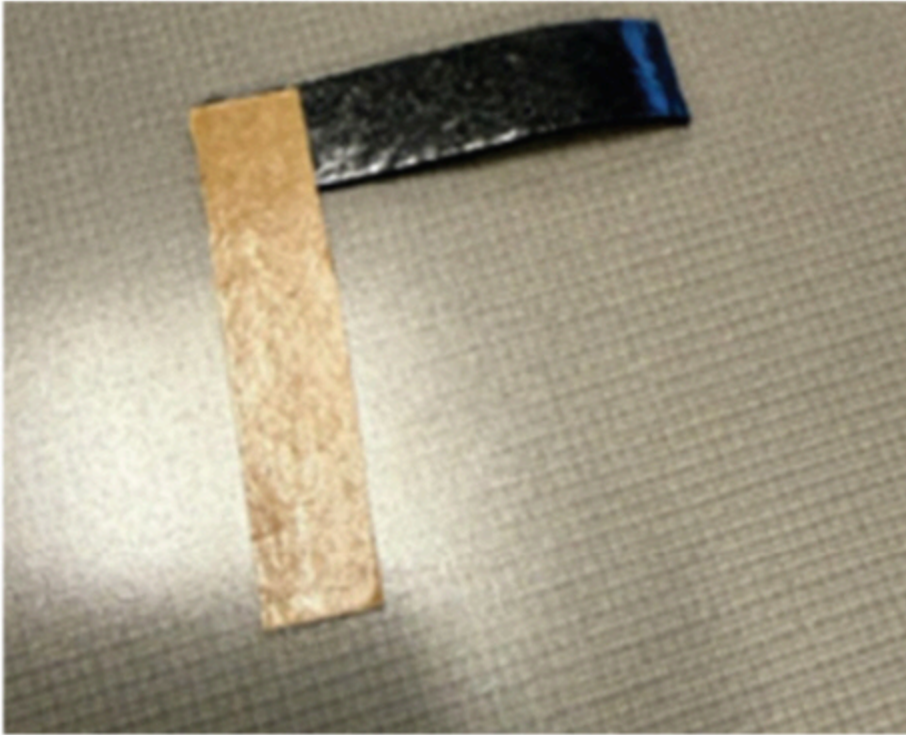
Causal Part:	17682
Condition Code:	07

### Service Procedure

- Tape off the suspected mirror(s) covering all gaps and retest for noise. Did the noise change?
  - Yes – proceed to Step 2.
  - No – this article does not apply. Refer to the WSM, Section 100-05 for normal diagnostics.
- Which mirror exhibited the noise?
  - For the left mirror, proceed to Step 3.
  - For the right mirror, proceed to Step 4.

- 3.** Was the vehicle built between 01-Mar-2025 and through 30-Apr-2025?
- (1). Yes – proceed to Step 5.
  - (2). No – this article does not apply. Refer to the WSM, Section 100-05 for normal diagnostics.
- 4.** Was the vehicle built between 11-Jun-2025 and through 29-Jun-2025?
- (1). Yes – proceed to Step 5.
  - (2). No – this article does not apply. Refer to the WSM, Section 100-05 for normal diagnostics.
- 5.** Obtain two pieces of flock tape. Cut the flock tape into 50 mm (2 in) x 25 mm (1 in) strips.
- 6.** Peel off the adhesive tape and align the two pieces of flock tape as shown in Figure 1.

Figure 1



E459960

- 7.** Apply the flock tape in the direction shown in Figure 2.

Figure 2



E459961

(1). Push the flock tape into the gap until the gap is filled as seen in Figure 3.

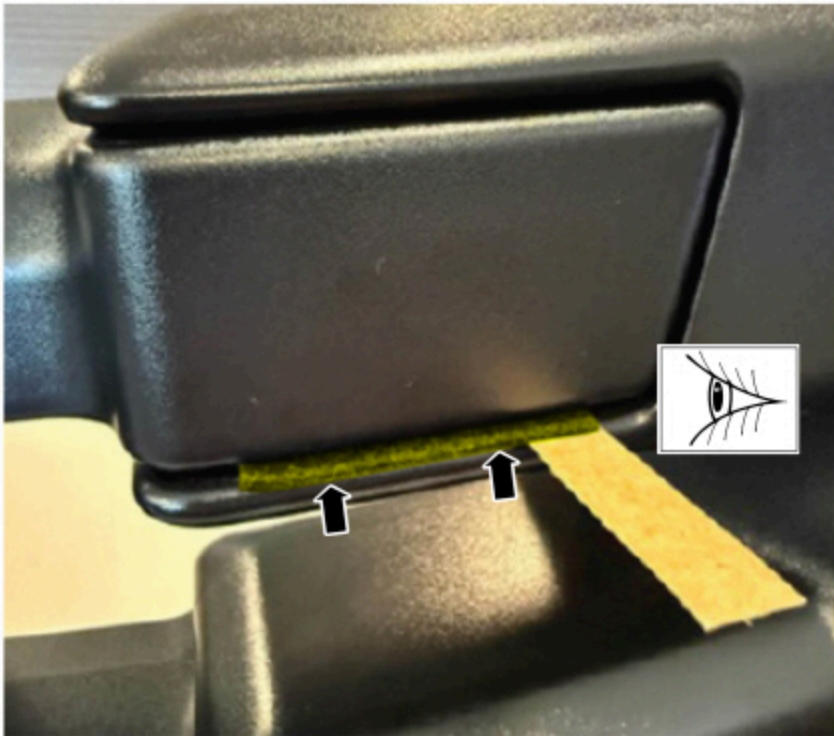
Figure 3



E459963

(2). The flock tape should not be visible. (Figure 4)

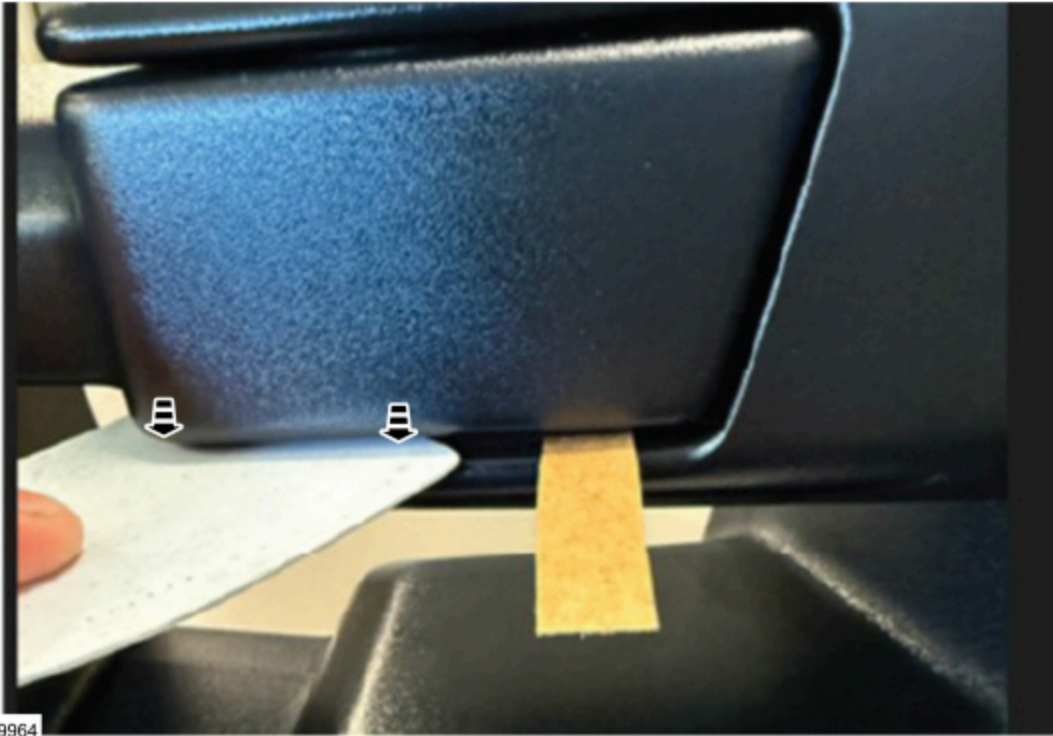
Figure 4 – incorrect flock tape application



E459962

8. Apply downward pressure to the flock tape as shown in Figure 5 and remove remaining adhesive tape that aided in installing.

Figure 5



---

© 2025 Ford Motor Company

All rights reserved.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.