



Service Bulletin

American Honda Motor Co., Inc.

NPS50 #2
Revised: October 2025

EMISSION RECALL

2017-2024 NPS50 RUCKUS FUEL SYSTEM

(This bulletin has been revised to add flooring support information.)

NEW

BACKGROUND

Honda is launching an **EMISSION RECALL** on **ALL 2017-2024 NPS50 Ruckus scooters**. A fuel permeation test revealed that the fuel system does not meet regulatory standards. The fuel system has a lower than expected permeation value and is not within emission certification compliance.

AFFECTED UNITS

As of August 7, 2025, you **MUST NOT SELL ANY NEW or USED** 2017-2024 NPS50 Ruckus scooters until it is repaired according to forthcoming Service Bulletin.

- To search for applicable recalls on a specific unit, you **MUST** use *Unit Information* on **iN**.
- To manage your affected new inventory, use your dealer *eResponsibility Report* on **iN**.

CUSTOMER NOTIFICATION

American Honda intends to mail customer letters to all owners of affected scooters in **October 2025**. Customers will be informed that their scooter is affected by this emissions-related defect. Once parts become available, customers will be notified by a second letter to make an appointment with an authorized Honda dealer for repair.

PARTS INFORMATION

Parts needed for the repair are expected in February 2026 and can be ordered according to the instructions in the forthcoming Service Bulletin. Dealers will be notified by **iN** message once parts become available.

SERVICE BULLETIN

NPS50 #2, which includes all the information relating to this Emission Recall, is expected to be issued in February 2026.

FLOORING SUPPORT

Due to the delayed availability of parts, American Honda will issue a six-month prepaid flooring credit for all new, unregistered NPS50 Ruckus scooters in dealer inventory. For details, refer to the **GROM125 / NPS50 Flooring Support** bulletin #25-0231 found on the **iN** under Sales > Sales Bulletins.

DEALER REPAIR RESPONSIBILITY

- Repairs must be performed by a qualified technician.
- Performing this repair exactly as shown in Repair Procedure instructions is critical for the remedy to be effective. Carefully follow all instructions.
- Service Management should inspect and confirm the repair.
- Dealer submission of a warranty claim affirms this repair was properly performed.

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