



## IMPORTANT SAFETY RECALL

### MY23 DSR/X + MY24 DS, DSR & DSRX

Zero Motorcycles has determined that model year 2023 DSR/X and model year 2024 Zero DS, DSR, and DSR/X motorcycles may have a potential key switch harness installation/routing issue. The failure may result in a sudden loss of propulsion while riding, which poses a potential safety risk.

Zero Motorcycles has elected to initiate a voluntary Vehicle Recall (Campaign 25V-578) to remedy this issue. The remedy will consist of a firmware update that modifies the system's response to key switch signal loss while riding.

This newsletter and the attached recall bulletin, available below, serve to notify the Zero Motorcycles dealer network. As soon as the new firmware is ready for release, our team will contact all dealers with instructions to proceed with necessary repairs.

## KEY SWITCH RECALL



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