

Bulletin #: C32-0925-0646		☐ Take Note ☒ Take Action	
☐ Retail Operator	☐ Sales Pre-Owned	☐ Business Manager	☒ Parts & Accessories
☐ General Manager	☐ Sales New Car	☐ Service	☐ Administration
Name:		Phone Number:	
Title:		Source: Parts Logistics	
Date: September 5, 2025		Supersedes:	



BMW PARTS BULLETIN

TEC788 CONTROL ARM RETURN

TAKE ACTION

BMW AG has requested the inspection and return of the following part numbers:

31 10 8 866 771 31 10 8 866 772 31 10 8 866 773 31 10 8 866 774 31 10 8 837 289

Affected available inventory must not be sold.

Concerned are all parts delivered and shipped so far containing wrong part inside package. Packages containing correct part number inside are ok for use.

Please return all affected part(s) to your facing Regional Distribution Center (RDC). Submit for return using a YR26 damage claim with order reason BM2. A valid BMW delivery and delivery item number must be entered, and TEC788 must appear in the text of your TEC claim. If you cannot locate the delivery number, please submit an IDS ticket to Parts Logistics>Returns>Claims>Quality>Claims for assistance.

TEC788 is valid from September 05, 2025, through September 19, 2025. The deadline for filing a claim under TEC788 is September 19, 2025. All parts must be returned to your facing RDC no later than October 03, 2025.

Please reorder the same part number as needed.

