



SIB 51 22 22

2025-09-17

HOOD DIFFICULT TO UNLOCK

This Service Information Bulletin (Revision 1) replaces SI B51 22 22 **dated September 2022**.

What's New:

- Cause updated
- Procedure updated
- Parts Information updated
- Claim Information updated

☒	THIS REPAIR IS MOBILE FRIENDLY
☐	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

F44 (2 Series Gran Coupe)	G20 (3 Series Sedan)	G22 (4 Series Coupe)	G23 (4 Series Convertible)
G26 (4 Series Gran Coupe)	G42 (2 Series Coupe)	G80 (M3 Sedan)	G82 (M4 Coupe)
G83 (M4 Convertible)	G87 (M2 Coupe)		

SITUATION

Hood lever is pulled twice but the hood only achieves the pre-latch position on both sides.

Note: Please see attached video V51 05 22.

CAUSE

Excessive friction in the latch, causing the latch to jam.

CORRECTION

Grease the hood latch/moving parts; adjust or replace as applicable.

PROCEDURE

First inspect the vehicle to see if prior front-end bodywork was performed, and if this repair work is contributing to the operational issues with the hood release function.

1. By gently pressing on the hood in the area of the latches, try to get the latch to snap into the first catch/position.
2. Once the latches are in the first catch/position, the hood lever might need to be pulled again to achieve the unlatched position.
3. After the hood is opened, grease the hood latch/moving parts.
4. If the fault persists, inspect the adjustments of the hood following repair the instructions listed in ISTA/AIR 41 61 014
5. If these measures do not provide a solution, the latch(s) must be replaced following the repair instructions listed in ISTA/AIR 51 23 110 (left) 51 23 100 (right).
6. After completion, verify the repairs that apply.

PARTS INFORMATION

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When applicable, to determine the part number(s) that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
Refer to ETK/AIR	Left side hood latch	1 If needed
Refer to ETK/AIR	Right side hood latch	1 If needed

CLAIM INFORMATION

This Service Information Bulletin provides technical, diagnosis, and repair-related information.

Damage and/or issues caused prior front-end body repair work, outside influences are not covered under the BMW limited warranty that applies.

Eligible and Covered Work/Repairs

When used to repair a verified defect in materials or workmanship, the information provided in this bulletin is covered under the terms of the BMW limited warranty that applies.

To submit a claim, please follow the established and applicable warranty policy and procedures (Labor – Main or Plusposition, Diagnosis/Parts/Sublet) that apply to the repair being performed.

Procedure Steps 3: Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repair Code:	5123014100	Striker of engine compartment lid Poorly adapted/fitted
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Procedure Steps 4: Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks

Repair Code:	4161004100	Engine hood Poorly adapted/fitted
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Procedure Steps 5: Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Repair Code:	5123011300	51 23 01 13 Striker of engine compartment lid Broken
	Or:	
	5123017500	51 23 01 75 Striker of engine compartment lid corroded

As applicable, use the Repair Code above together with the corresponding flat rate labor operation codes (including the diagnosis that applies*).

Only one Main labor operation code can be claimed per repair visit.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the

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“Search” icon to display the corresponding listing of “Flat rate unit group details” that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[51 05 22](#)

